

International Shipping—What you need to know

We are now shipping bulk orders to international countries within Africa. These countries include: Namibia, Botswana, Mozambique, Lesotho, Eswatini, and Zambia

Cost of a single package to a single address: R749

Cost of bulk shipping to a single address (2-10 Orders): R1299

These rates include pick and pack, shipping rate, VAT, and Duties,

*Rates are subject to change on quarterly evaluation

1: All orders must be placed at doTERRA South Africa Product Center

2: Once Orders are placed, and the international bulk order form is filled out, it can be submitted to zaorderpickup@doterra.com

3: Forms received by Wednesday night will assure order ships by Friday of the same week. Forms sent in after Wednesday will then have their orders sent out the following Friday

FAQ:

Do I receive Shipping Rewards Points with these orders?

No SRP points will be given for International Shipments.

Is there a different returns policy for international orders?

Our returns policy applies the same as usual--with the individual customer responsible for shipping the package back to our returns facility in Johannesburg.

How do I make an international bulk shipping request?

Head to the Forms and Flyers section of our website where you'll find our International Bulk Request Form. Or follow this link: <https://media.doterra.com/za/en/forms/international-bulk-order-request.pdf>

Are these markets technically "open" now?

These countries are still unopened markets and will have their commissions accrue in their doTERRA AR Account.

Is there a Founder's Club for these countries?

Though these countries do not yet have their own Founder's Club, this is a great way to get a head start for when they are ready to be their own independent markets.

Can a member from these countries count as a qualified leg for South Africa Founder's Club?

No. Members in these countries will NOT count as a qualified leg for Founder's Club.

Can enrolments for these countries count in South Africa Diamond Club?

Yes. Enrollments from these countries CAN count as Diamond Club enrollee's.