



During the month of September, save 20 percent when you enroll, on the following enrollment kits:

- Emotional Aromatherapy Diffused Kit (21310001)
- Cleanse & Restore Kit (60200541)
- Home Essentials Kit (41180001)
- Natural Solutions Kit (60200543)
- Every Oil Kit (60200545)
- Diamond Kit (60200546)

RULES & TERMS:

- All enrollment orders must be placed and processed by September 30, 2018 11:59 PM to receive the discount.
- Enrollment orders placed outside the qualifying time period (September 1–September 30, 2018) will not receive the discount.
- The enrollment kits listed above will receive the 20 percent off discount. Any other kits not listed do not apply for this promotion.

FREQUENTLY ASKED QUESTIONS:

How long will this promotion last?

September 1-30, 2018.

What markets are participating in this promotion?

U.S. and Canada and all participating NFR markets. To see if your market is participating, please contact Member Services in your market at (800)-411-8151.

How do I know if my order has been placed and processed?

An order confirmation email will be sent to the email address listed on your doTERRA account.

Can I email in my order?

No. If you have problems trying to process your order, please call into member services immediately at (800)-411-8151.

I am an existing Wellness Advocate/Wholesale Customer. Can I participate in this promotion?

Unfortunately, this promotion is only for new enrollments.

My credit card is declining. What should I do?

If your credit card is declining, make sure that you have entered the correct postal and security code. If the problem persists, please contact Member Services at (800)-411-8151.

Can I pick up my order at the Product Center in Pleasant Grove, UT? How do I do so?

Yes, please be sure to select the Product Center when selecting your shipping method.

My order is not reflecting the discounted price. What should I do?

Be sure that you have selected a qualifying enrollment kit. If the problem persists, please contact Member Services at (800)-411-8151.

Can I reactivate my account and qualify for this promotion?

Unfortunately, no. Only new enrollments can qualify for this promotion.

Does my order still qualify for shipping points? Will those be discounted?

Yes, you will still receive shipping points. Shipping points rewarded based on shipping method and if you placed your order online or not.

If I add other items to my enrollment order will I receive 20 percent off those items?

No. The discount is only applied to the specific enrollment kits listed.

Will fast track kits still qualify for fast track?

Yes. Eligible fast track kits will still qualify to be a part of the fast track program.

Will the PV of the kits also be discounted?

Yes. The product value of the kits will reflect the discounted price.

If I want to buy two kits, will they both be discounted?

Unfortunately, only one kit will be discounted.

When will I see the discounted price reflected?

The discount will apply to the kit when you check out.

Will the discount be honored if I decide to exchange my kit?

If the kit is exchanged within the month of September, the discount will be honored.