

# Relax AND Renew



Earn a free 15 mL Red Mandarin by placing a new 100 PV enrollment order from February 1 through February 28, 2019. Sweeten the deal by placing 200 PV enrollment order and receive a 15 mL Red Mandarin AND 15 mL Serenity from February 1 through February 28, 2019. Start your new year off right with two incredible oils in your collection. Place your qualifying order today!

# Rules & Terms

- Your Enrollment Order must be placed between February 1 through February 28, 2019 by 11:59 MT to qualify.
- Orders placed outside the qualifying time period (February 1-28, 2019) will not receive the free product.
- Orders below the PV requirement will not receive the free product.
- PV is not equal to the cost of an order. Before completing an order, the individual ordering must verify that the order is at the qualifying PV.
- Any new member type can qualify for the promotion by ensuring their order is at least 100 or 200 PV.
- Any orders or items returned that result in the order going below the 100 or 200 PV requirement will have to return the free product or the product will be charged on the members account.

## FAQ

### **How long will this promotion last?**

February 1 through February 28, 2019.

### **Does the enroller earn these oils?**

No. Only the new customer or advocate will earn the oils.

### **What's the difference between price and PV?**

PV is not the same as the dollar amount of the order. Although for some products the PV and dollar amount match, this does not mean that PV equates to the dollar amount of the products. Please review your PV amount before processing your order.

### **What markets are participating in this promotion?**

U.S. and Canada and all participating NFR markets. To see if your market is participating, please contact Member Services in your market at (800)-411-8151.

### **Can I email in my order?**

No. If you have problems trying to process your order, please call Member Services at (800)-411-8151.

### **How do I know if my order has been placed and processed?**

An order confirmation email will be sent to the email address listed on your doTERRA® account.

### **My credit card is declining. What should I do?**

If your credit card is declining, make sure that you have entered the correct billing information and security code. If the problem persists, please contact Member Services at (800)-411-8151.

### **The promotional items aren't showing up on my order. What should I do?**

Verify that your cart has met either the 100 or 200 PV requirement. If they still don't show up, please contact Member Services at (800)-411-8151.