

Sponsor Changes

Sponsor changes affect whom the moving member is placed directly under in the tree. These requests are made by the enroller of the moving member through the Virtual Office or by emailing Placements from the email address on file.

Three options are available for the moving member to qualify for a sponsor change:

- **Enrollment:** Each Wellness Advocate and Wholesale Customer qualifies for a sponsor change after his or her initial enrollment and account creation.
- **Inactive move:** If a member had an inactive move processed, the member's new enroller can request a sponsor change within the time frame listed below, starting from the day the inactive move was processed.
- **Upgrading to a Wellness Advocate:** For more information on the requirements and time frame for this type of move, see the "Upgrade Wholesale Customers" flyer.

If the moving member qualifies for a sponsor change, his or her enroller will have until the tenth of the following month to request the move. Only one sponsor change can be processed within the time frame between the qualification and the tenth of the following month. If a member is accidentally placed under the wrong sponsor, email Placements immediately.

Sponsor change requests can be processed through the Virtual Office or by emailing Placements. There are some situations in which a member may qualify for a sponsor change, but the option won't be available through the Virtual Office. In these cases, reach out to Placement to request the move.

More information is listed on the "How to Submit a Sponsor Change" flyer. You can also reach out to Placements with any questions or concerns.