dōTERRA®

RETURNS FORM - US

To ensure speed and accuracy while processing your returns, please place this form inside with product, and ship to:
dōTERRA Returns, 2010 W 400 N, Lindon, UT 84042

Member Name _____ Wellness Advocate/Member ID # _____

Email Address _____

Reason for Return?

_____

_____

_____

How would you like your credit applied? ☐ Card Used for Order ☐ In-Store Credit

List product being returned (please use back of sheet if more space is needed):*

Order #	Item:	Order #	Item:

☐ Additional items listed on reverse

RETURNS POLICY:

Opened Product	**Within 30 days :** 100% In-store Credit or 90% back to Credit Card Used	**31-90 Days :** *Non-Refundable*	**90 Days-1 Year :** *Non-Refundable*
Un-Opened, Marketable Product	**Within 30 days :** 100% In-Store Credit or Credit Card Used	**31-90 Days :** 100% In-Store Credit or 90% back to Credit Card Used	**90 Days-1 Year :** 90% In-Store Credit or 90% back to Credit Card Used

- Approval for the return must be received prior to the return of the shipment to the Company. This approval must be obtained either by telephone or in writing, and the actual return shipment must be accompanied by the Wellness Advocate number.
- The Company will provide the Wellness Advocate with the correct procedures and location for returning the products or Sales Aids. All return shipping costs must be paid for by the Wellness Advocate.
- Products or Sales Aids returned to the Company without prior authorization will not qualify for a product credit or refund and will be returned to the Wellness Advocate at the Wellness Advocate's expense.
- Please see individual products for product warranties or trial period information.

Kits: All items of the kit (and any add-on items) must be returned in order to receive a refund.
Points: Items purchased with points are non-refundable.

For additional information, contact dōTERRA Member Services at: 1-800-411-8151 or visit www.doterra.com/US/en/policy-manual-product-returns

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