



Drive Happy

PROMOTION DETAILS:

- Place a 200 PV order from October 1-31 and receive a free 5mL Red Mandarin, 5mL Kumquat, 5mL Clementine, and Car Diffuser.

RULES & GUIDELINES:

- All orders must be placed and processed by October 31 by 11:59 pm MT to receive the free product.
- Orders placed after the qualifying period (October 1-31, 2018) will not receive the free product.
- Orders must be at least 200 PV to receive the free product.
- PV is not equal to the cost of an order. Before placing an order, please verify that it is at least 200 PV.
- Any orders or items returned that result in orders falling below the 200 PV requirement will have to return the free products.
- If you feel you have qualified for the promotion and did not receive the products, please contact Member Services at (800)-411-8151.
- Limit 4 per account, per household.

FREQUENTLY ASKED QUESTIONS:

How long will this promotion last?

October 1-31, 2018.

What markets are participating in this promotion?

U.S. and Canada and all participating NFR markets. To see if your market is participating, please contact Member Services in your market at (800)-411-8151.

Can I email in my order?

No. If you have problems trying to process your order, please call Member Services at (800)-411-8151.

How do I know if my order has been placed and processed?

An order confirmation email will be sent to the email address listed on your doTERRA account.

I am a retail customer. Can I participate in this promotion?

Yes! All members can participate in this promotion.

My credit card is declining. What should I do?

If your credit card is declining, make sure that you have entered the correct postal and security code. If the problem persists, please contact Member Services at (800)-411-8151.

The promotional items aren't showing up on my order. What should I do?

Verify that your cart has met the 200 PV requirement. If they still don't show up, please contact Member Services at (800)-411-8151.

Can I pick up my order at the Product Center in Pleasant Grove, UT? How do I do so?

Yes. Please be sure to select the Product Center when choosing your shipping method.

Can I purchase the car diffuser, Kumquat, Red Mandarin, and Clementine separately?

Unfortunately, no. These products are only available through this promotion.

My order is under 200 PV. Can I still participate?

To qualify for this promotion, your order must be at least 200 PV. If you have any questions, please contact Member Services at (800)-411-8151.

Frequently Asked Questions (continued):

If I purchase a post-convention tour kit, will I qualify for this promotion?

If the order is at least 200 PV you will receive the promotional items in your order.

If my order is under 200 PV and I already placed it, can I place a second order to help me qualify?

If your order is under 200 pv and you would like to qualify for the promotion, please contact Member Services at (800)-411-8151.