

Beginning March 1, we're offering free shipping for qualifying dōTERRA orders! Qualifying orders include US loyalty and enrollment orders of 100 PV or more.

**Which orders qualify for free shipping?**

US loyalty and enrollment orders of 100 PV or more qualify for free economy shipping.

**What's happening to the Shipping Rewards Program?**

With the new free shipping option, the Shipping Rewards Program (SRP) will be adjusted. But rest assured, you won't lose any SRP points you've already earned.

Beginning March 1, any online loyalty or enrollment order that doesn't qualify for free shipping will receive five SRP points instead. Regardless of shipping cost, only five SRP points can be earned on online loyalty or enrollment orders that don't qualify for free shipping. Loyalty or enrollment orders placed through Member Services will only qualify for 2.5 SRP points.

**Do GAC orders qualify for free shipping?**

Yes, GAC orders qualify. However, GAC orders must still be loyalty or enrollment orders of 100 PV or more.

**Do NFR orders qualify for free shipping?**

No, NFR orders don't qualify.

**Do retail orders qualify for free shipping?**

No, only US loyalty and enrollment orders of 100 PV or more qualify for free economy shipping. Retail orders also don't qualify for SRP.

**Which markets qualify for free shipping?**

Currently, free shipping is only available in the US.

**What shipping method will be used with free shipping?**

Our free shipping option uses economy shipping, which takes approximately three to six business days for delivery in the contiguous US. If you'd like to receive your order sooner, you can choose to pay for another shipping method, like priority or express.

**How much does shipping cost?**

Beginning March 1, dōTERRA shipping costs will be as follows:

- US loyalty order of 100 PV or more: \$0
- US enrollment order of 100 PV or more: \$0
- Economy: \$6.99
- Standard: \$9.99
- Priority: \$14.99
- Signature required: \$19.99
- Express: \$24.99

**Can I pay to upgrade my shipping?**

If your order qualifies for free shipping but you'd prefer to use another shipping option—like standard, priority, signature required, or express—you'll need to pay the full shipping cost.

**Can I still qualify for free shipping if I place my order through Member Services?**

Yes, you will still qualify for free economy shipping if you place a US enrollment or LRP order of 100+ PV through Member Services.