doTERRA 2025 Housing Information



Housing for the dōTERRA 2025 Connection opens on May 13th at 10:00 am MST!

Here are some key points to help with your reservation process:

- 1. Review the Hotel Booking Policy and Cancellation Policy before housing opens on May 13th.
- 2. Book online! The website is faster and reflects more accurate inventory than the Call Center.
- 3. On opening day, do not book Saturday and Sunday rooms unless you are certain you need them. There are fewer rooms on these nights, so there is a chance you could be wait-listed if you select Saturday or Sunday arrival. You can always contact Orchid Events at a later date to add these nights when your plans are firm.
- 4. In order to quickly book your room, choose to have only 1 Guest per room when prompted under "MAKE A RESERVATION" on Screen 1, you can add guests to your reservation at a later date.

Hotel Booking Policy

dōTERRA has negotiated a limited number of discounted hotel rates for attendees. Hotel rooms fill quickly and are available on a first-come, first-served basis. Therefore, attendees are only allowed to reserve up to 1 room under their dōTERRA ID number. Any additional rooms booked under the same ID number will be canceled immediately and without warning.

dōTERRA's participating hotels will strictly enforce the follow occupancy requirements:

Rooms with one bed: Maximum of 2 guests

Rooms with two beds: Maximum of 4 guests

(If the room includes a sofa sleeper, a maximum of 1 additional guest will be allowed)

dōTERRA attendees are expected to honor dōTERRA policies. Room stuffing beyond the occupancy restrictions above is strictly prohibited by dōTERRA and participating hotels. It violates fire codes, puts undue burden on hotel staff and significantly impacts our relationships with our participating hotels. Should you be caught with unauthorized individuals staying in your room you will be liable for additional fees imposed by the hotel.

When booking your hotel accommodation, you must provide a valid credit card number to guarantee payment. You will not be charged upon booking the reservation, but your hotel will charge a non-refundable deposit (*two nights room & tax*) on or after August 19th. If your credit card declines the deposit, the hotel has the right to cancel your entire reservation.

If you do not arrive on your scheduled arrival date, your hotel will cancel your entire reservation.

Changes

<u>Click Here</u> to modify or cancel your hotel reservation. Requests for changes and cancellations can also be sent to Orchid Events via e-mail at <u>help@orchid.events</u>.

Cancellation Policy

Cancellations received between July 1, 2025, and August 18, 2025, will be charged one nights room and tax. Cancellations received on or after August 19, 2025 will be charged two nights room and tax.

The credit card information on file at the time the reservation is cancelled will be billed the applicable cancellation fees. No exceptions or refunds will be granted.

If you have questions about reservations, call Orchid Events at 866-748-9563 or email to help@orchid.events.