

To ensure speed and accuracy while processing your returns, please place this form inside with product, and ship to: doTERRA Enterprises (Thailand) Limited 1788 Singha Complex Building, 17th Floor, Unit 1709-1711, New Petchaburi Road, Bangkok, Huai Kwang, Bangkok 10310.

Member Name

Wellness Advocate/Member ID #

Email Address

Telephone Number

Reason for Return?

List product being returned (please use back of sheet if more space is needed):*

Order #	Item:	Order #	Item:

Additional items listed on reverse

RETURNS POLICY:

Un-Opened, Marketable Product	Within 7 days : 100% Credit Card Used	Within 60 days: 100 % of resalable price value for Credit Card used
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- Approval for the return must be received prior to the return of the shipment to the Company. This approval must be obtained either by phone call or email, and the actual return shipment must be accompanied by the Wellness Advocate ID number, a printed dōTERRA Returns Form, and the original order invoice for any items being returned.
- The Company will provide the Wellness Advocate with the correct procedures and location for returning the products or Sales Aids. All return shipping costs must be paid for by the Wellness Advocate.
- Products or Sales Aids returned to the Company without prior authorization will not qualify for a product credit or refund and will be returned to the Wellness Advocate at the Wellness Advocate's expense.
- The Company will process return requests for any product purchased from dōTERRA Thailand only.
- The order's shipping fee is not refundable.
- Please see individual products for product warranties or trial period information.

Kits: All items of the kit (and any add-on items) must be returned in order to receive a refund.

Points: Items purchased with points are non-refundable.

For additional information, contact dōTERRA Thailand Member Services at: the customer service center (Will Call) or through email at: thailand@doterra.com