dōTERRA

## WHOLESALE CUSTOMER AGREEMENT - PHILIPPINES

CTED 1 Demonstration					
STEP 1 Personal Information	Required Field	Harras Diversi			
First Name Last Name			Home Phone		
Co-Applicant Name (if applicable)		Mobile Phone	Mobile Phone		
Shipping Address		Email			
Street Name, Building, Barangay, City		Date of Birth (MM/DD/YYYY	Date of Birth (MM/DD/YYYY)		
Tax Indentification Number	Co-Applicant Date of Bir	Co-Applicant Date of Birth (MM/DD/YYYY)			
Enrolling Sponsor Phone No. or Wellness Advocate No.		Placement Sponsor (if d	Placement Sponsor (if different) Phone No. or Wellness Advocate No.		
STEP 2 Choose an Enrollment Op	ntion				
USE THE FAST TRACK PLANS TO START AT A HIGHER PERCENTAGE  Wholesale Customer doternal introductory					
Fractionated Coconut Oil Natural Solut			urchase of	• ₱ 1,500	
• ₱ 8,500 • 130 PV • ₱ 28,500 • 400 PV	• ₱ 60 • 1,00		2,000 PV or above	Qty Other Products	
☐ Home Essentials Kit • ₱18.000					
• 250 PV					
				* Points will be redeemable 60 days following enrollment if qualifications are met.	
Start at 10% Start at 1	5% Star	rt at 20%	Start at 25%	200/	
and Receive 100 LR	P Points* and Receiv	ve 200 LRP Points* and	d Receive 400 LRP Points*	30%	
25% Wholesale Discount + 25%					
Total Savings and Product Credits			<b>—</b>	= 55%	
	Shippi	ng: Ship to address ab	ove Pick up at Produc	t Center upon submission of this form	
STEP 3 Monthly Loyalty Rewards	Program (ontinual)				
STEP 3 Monthly Loyalty Rewards	Frogram (Optional)				
Available LRP Kits: 125 PV:	Qty Product		Loyalty Rewards Points:	As a Loyalty Rewards up to 30% of your purchase	
☐ Daily Defense Kit: doTERRA Breathe®, DigestZen®,			back in points that can be	e redeemed for free product.	
Lemon, Melaleuca (Tea Tree), On Guard®  Daily Nourishment Kit: Frankincense, Lavender,				<b>Ib:</b> Set your LRP order on or before gher and receive the free Product	
Lemon, Peppermint			of the Month.		
75 PV: ☐ Go Figure! Kit: Cypress, Grapefruit, Smart & Sassy™,			Date to ship LRP order: (		
Fractionated Coconut Oil  ☐ Perfect Chill Kit: AromaTouch®, Balance®, Serenity™			☐ Ship to address above	Pick up at Product Center upon submission of this form	
Power Up! Kit: dōTERRA Deep Blue®,		TOTAL	(Note: Your first Loyalty Rewa following your enrollment)	ards shipment will begin the month	
Melaleuca (Tea Tree), Peppermint  ☐ Women's Health Kit: ClaryCalm™, Lavender, Whisper™					
STEP 4 Payment Information					
Tayment information					
☐ Cash - Will Call Only ☐ Credit Card (Please co	entact Member Services)				
STEP 5 Acknowledge Terms on Back by Signing					
I want to be a Wholesale Customer of döTERRA. I have read and agree to döTERRA account. (This form can also be found at https://www.doterra.		the back of this Wholesale Customer	Agreement ("Agreement"). I agree t	hat I do not currently have an interest in any	
Applicant Signature	0.	o-Applicant Signature		Date	

## WHOLESALE CUSTOMER AGREEMENT - Terms and Conditions

- 1.Membership: A Wholesale Customer Membership ("Membership") with dōTERRA GH Ireland Limited ("doTERRA GH"), allows you (the "Member") to purchase dōTERRA products at dōTERRA wholesale prices from dōTERRA Philippines, Inc., an affiliate of dōTERRA GH ("dōTERRA PH"). References to "dōTERRA" or "Company" in connection with your membership means dōTERRA GH and references to "dōTERRA" or "Company" in connection with your product purchases means dōTERRA PH. dōTERRA reserves the right to refuse Membership to any applicant.
- 2.Membership Fee and Renewal. A Membership fee of ₱1,500 is for one 12-month period from the date of enrollment of the Member. Upon the expiration of the 12-month period, a ₱1,000 renewal fee for an additional 12-month period will be due at the time of the first order following the expiration of a 12-month period. Memberships renewed after the expiration date will be extended for 12 months from the renewal date.

## 3. Return Policy.

- a. Return of Products Within 30 Days. döTERRA will refund one hundred percent (100%) of the purchase prices (plus applicable tax if prepaid) of Currently Marketable products purchased from döTERRA that are returned within thirty (30) days of purchase, less shipping costs. döTERRA will provide a product credit of one hundred percent (100%) of the purchase price (plus applicable tax if prepaid) or a refund of ninety percent (90%) of the purchase price (plus applicable tax if prepaid) on products purchased from döTERRA not Currently Marketable that are returned by a Member within (30) days of purchase, less shipping costs.
- b. Return of Product Within 31 to 90 Days. From thirty-one (31) days and up to ninety (90) days from the date of purchase, döTERRA will provide a Product Credit of one hundred percent (100%) or a refund of ninety percent (90%) of the purchase price (plus applicable tax if prepaid) on Currently Marketable products purchased from the Company that are returned by a Member, less shipping costs.
- c. Returns From 91 days to One Year After Purchase. After 91 days and up to twelve (12) months from the date of purchase, döTERRA will provide a Product Credit of ninety (90%) or a refund of (90%) of the purchase price (plus applicable tax if prepaid) on Currently Marketable products purchased from the Company that are returned, less shipping costs (excludes limited time offers and expired items).
- d. Currently Marketable. Products shall be deemed Currently Marketable if each of the following elements is satisfied: 1) product is purchased from doTERRA; 2) they are unopened and unused; 3) packaging and labeling have not been altered or damaged; 4) the product and packaging are in a condition such that it is a commercially reasonable practice within the trade to sell the merchandise at full price; 5) the product expiration date has not elapsed; and 6) the product contains current doTERRA labeling. Products shall not be considered Currently Marketable if the Company discloses prior to purchase that the products are seasonal, discontinued, limited time offers, or special promotion products not subject to the Return Policy.
- 4. Loyalty Rewards Program. While a Member has no requirement to purchase products, a Member can ensure that the Member will receive monthly deliveries of dōTERRA products by enrolling in the Loyalty Rewards Program (LRP) after the first month of enrollment. LRP eliminates the inconvenience of placing monthly orders manually. If the Member's LRP Order is at least 50 Personal Volume (PV) points every calendar month, the Member is eligible to receive Product Credits each month. PV is the point value of products purchased by a Member in one calendar month. Not all products will

generate PV points and PV does not include purchases of product with Product Credit. The PV of a product is clearly delineated on the Product Order Form. Product Credits are non-cash redeemable points that can be used to purchase doTERRA designated products. Product Credits are granted as part of the LRP and in the discretion of the Company. After Member has been an LRP participant for 60 days, Member can redeem Product Credits to purchase full PV products. LRP Product Credits can be redeemed for 12 months from the date of issue, after which they expire. The credits can be redeemed for a ₱160 fee, per order, by calling +632 271 1194. Products purchased with LRP credits are not for resale, nor can such product be returned. Redemption orders have no PV and cannot be combined with other product orders. Product Credits have no cash redemption value and are not transferrable. All Product Credits will be cancelled if participation in the LRP program is cancelled. A Member's primary LRP order may only be cancelled by calling the Company. Any subsequent LRP order can be cancelled online.

- **5.Resell of Products.** Member agrees that they will not resell doTERRA products purchased through the Membership.
- 6.Limitation of Liability. dōTERRA, its members, managers, directors, officers, shareholders, related parties, employees, assigns, and agents (collectively referred as "affiliates"), shall not be liable for special, indirect, incidental, or consequential damages. If doTERRA is found to be in breach of the terms and conditions, the maximum amount of damages Member may claim shall be limited to the amount of dōTERRA products that Member personally purchased from the Company and have remaining on hand.
- 7.Resolution of Conflicts. In the event of any dispute, controversy, claim, question, or disagreement arising from or relating to this Wholesale Customer Agreement or the breach thereof, the parties hereto shall use their best efforts to settle the dispute, controversy, claim, question, or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties. If they do not reach such solution within a period of 60 days from receipt by one party of written notice from the other, requesting such consultation or negotiation, then, upon notice by either party to the other, all disputes, controversies claims, questions, or differences shall be finally settled by arbitration in accordance with the Philippine Dispute Resolution Center Inc. Arbitration Rules in force at the time of the commencement of the arbitration. All arbitration proceedings will be held in the Philippines. The number of arbitrators shall be one and the language to be used in the arbitration proceedings shall be English. There shall be not right or authority for any dispute, controversy, claim, question or disagreement to be arbitrated on a class action basis. Judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. This agreement to arbitrate shall survive any termination or expiration of the Wholesale Customer Agreement. Notwithstanding this dispute resolution provision, nothing herein shall prevent doTERRA from applying to and obtaining from any court having jurisdiction a writ of attachment, a temporary restraining order, preliminary injunction, permanent injunction, or other relief available to safeguard and protect doTERRA's interest prior to, during, or following any consultation, negotiation or the filing of any arbitration or other proceeding or pending the rendition of a decision or award in connection with any arbitration or other proceeding. It is understood that prior resort to arbitration

- or any judicial, administrative or other governmental action is not required for the termination of the Wholesale Customer Agreement. I waive any right to insist on prior resort to arbitration or such other action to the fullest extent allowed under applicable law. If I dispute doTERRA's unilateral termination of this Wholesale Customer Agreement, I will shoulder all costs, including attorney's fees, should the termination be found to be proper.
- 8.Governing Law/Jurisdiction. This Wholesale Customer Agreement shall be governed by and construed in accordance with the laws of the Philippines. The parties consent to jurisdiction and venue before the courts of the Philippines for purposes of seeking equitable relief and/ or enforcing an award by an arbitrator or any other matter not subject to arbitration. I agree that, notwithstanding any statute of limitation to the contrary, any claim or action I wish to bring against doTERRA for any act or omission relating to this Wholesale Customer Agreement must be brought within one (1) year from the date of the alleged act or omission giving rise to the claim or cause of action. Failure to bring such action within the permitted time shall act as a bar against all claims against doTERRA for such act or omission. I waive any and all claims or rights to have any other statute of limitation apply.
- 9. Electronic Communication. I authorize doTERRA and its affiliates to communicate with me through electronic mail at the email address provided to doTERRA. I understand that such email may include offers or solicitations for the sale and purchase of doTERRA products, sales aids. or services.
- **10.Survival.** Sections 6, 7, 8, 9, 10, and 11 of these terms and conditions, shall survive the termination of the Membership.
- 11.Data. By creating a Membership with doTERRA, Member consents to the processing of the personal data contained in Member's Membership and the transfer of such personal data, together with information about the Member's purchase activities, to any of doTERRA's worldwide subsidiaries and affiliated companies, and to others who are in a sales organization or distribution chain, for the purpose of administering the sales and distribution of doTERRA's products and providing reports to its Wellness Advocates of sales activity in their sales organizations. Member understands that this personal data may be transferred to recipients in countries other than the country in which the data originally was collected. Those countries may not have the same data protection laws as the country in which Member initially provided the data. If you do not want this personal data processed or transferred as described herein, please do not create a Membership with doTERRA.
- 12.Amendment. Member agrees that these terms and conditions may be amended at any time at the sole discretion of döTERRA, and Member agrees that upon 30 days' notice any such amendment will apply to Member. Notification of amendments will be published in official döTERRA materials including the Company's official website. The continuation of purchases of doTERRA products shall constitute Member's acceptance of any and all döTERRA amendments to the terms and conditions.

Signature

<sup>\*</sup>All words with trademarks or registered trademark symbols are trademarks or registered trademarks of dōTERRA Holdings, LLC.