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# Message From The Founder

Dear Friends,

It's been two years since we gathered together in person for an event. We're all well aware of the challenges, trials, and turmoil our communities and world have been through in the past year and a half, but only you know what it has been like for you and your family. Historically, we know that some "times of crisis" can bring out the "better angels" of humanity. While we have certainly seen good in the world, the past 18 months have also been divisive in many ways. Although painful, the truth about difficult things in life is that we can grow from them. Trite or obvious as that may sound, I have experienced it over and over again in my own life and in the lives of those closest to me.



We see this principle in the wonders of nature. From the complete confinement of a chrysalis comes the butterfly — transformed into a breathtaking creature of beauty and flight. As the result of scorching volcanic activity, island paradises are formed. On the other side of the extraordinary pain of childbirth is incomprehensible joy.

As many of you may know, dōTERRA was created during a time of turmoil. We founded the company in the midst of the economic crisis of 2008. It's been 13 years now, and I continue to be amazed and grateful at the life-changing impact dōTERRA has had for millions of people around the globe. dōTERRA has become much more than a company that sells essential oils. First and foremost, we are a company that brings healing, and often hope. We are a company where all should feel safe. Thank you for being a part of this incredible journey — you are the heartbeat of dōTERRA. Though, to be clear, our journey is far from over. In many ways, we're just beginning.

This year's Convention theme is a tribute to the many ways we've been learning to evolve and adapt over the past year and a half, and it is a salute to the new and ongoing evolution of dōTERRA as we move to the future. Let's all work together as this new chapter dawns. It will bring with it a spirit of renewal, growth, and regeneration — a spirit of evolution, as we allow our "better angels" to take charge and lead out.

With heartfelt gratitude for each of you.

**DAVID STIRLING**

Founder

# Chemistry of Frankincense Oil

Frankincense essential oil is derived from the resinous tears of trees that have been carefully scored, or “bled.” If cared for properly, frankincense trees can produce tears for hundreds of years! After a careful distillation process, the essential oil has a complex mixture of monoterpenes:

- alpha-Pinene
- limonene
- alpha-Thujene
- beta-Pinene

This complex chemistry contributes to its renewing effects. Frankincense essential oil is great at supporting the diverse types of cells in the body. It is also effective at relaxing and focusing the mind.



If you are interested to learn more about the studies on “King of Oils” Frankincense, feel free to visit <https://qrgo.page.link/mjW3f> or scan this QR code to know more.



# GERALDINE TOH

General Manager  
dōTERRA Singapore



**Be like a tree.  
Stay grounded.  
Connected with your roots.  
Enjoy your unique natural beauty.  
Keep growing .  
Enjoy the view from the top.**



# How to Thrive and Prosper Like a Tree

Gardeners nurture their saplings into strong trees, much like how entrepreneurs grow their ventures into successful businesses. How do you ensure that your start-ups eventually morph into robust trees bearing fruit?

Here are five tips which I would like to share on how to expand your dōTERRA business, inspired by one of the world's most wondrous and beautiful creation - trees.

First and foremost, understand that it takes **time** for businesses to become profitable. You cannot expect to have a tree full of fruit tomorrow if you have just planted the seed today. Just like trees that take years to mature and bear fruit, you will accumulate experience and knowledge for your business over time. Hence, be patient and give yourself time.

Secondly, **stay grounded** like a tree. A tree must stand firm throughout its years of growing under the rain or shine, to flourish as an adult tree. Similarly, you will need to have faith, stick to your beliefs regardless of the obstacles and never give up until you achieve your goals in order for your business to succeed.

Thirdly, no tree can be strong without a **good foundation**. Trees have millions of roots - thick roots, thin roots and micro roots - planted deep in the ground, constantly absorbing food and growing themselves. Be like the roots that are always taking in nutrients. Keep learning and enriching yourself to maintain a successful business.

Fourthly, a big tree will always **grow upward** to expand. If a tree were to grow sideways, it will only gain weight instead of growing tall. Hence, a strong tree will grow its main stem upwards first followed by the twigs that expand upwards. In growing your business, keep moving up and there will always be room for growth and success.

Finally, a big tree will always **face the sunshine**. There are no trees that grow into the darkness, avoiding the light. Trees know that they must fight for more sunlight for themselves to grow taller and bigger. If you want to succeed, you must set the right goal and work hard for it, so that your wishes can be realized. To all our Wellness Advocates, remember to face the sunshine with a smile and keep going!



**GERALDINE TOH**

General Manager  
dōTERRA Singapore

# ETHAN WANG

General Manager  
dōTERRA Malaysia



## Avenue For Growth

The unforeseen challenges of the ongoing pandemic have taken a significant toll on our lives, and lives around the world. As Malaysia records five-figure Covid-19 cases each day for the past few months, this outbreak has caused disruption to both economy and social aspects, where people are forced to safeguard their lives and livelihoods every day.

Despite the challenges, our Wellness Advocates, Wholesale Customers and staff of dōTERRA Malaysia are proudly supporting us. Our staff are working hard around the clock to ensure our products are delivered quickly and efficiently. Meanwhile, our Wholesale Customers are continuing to use and supporting our products. Most importantly, our Wellness Advocates are working hard to educate and spread the goodness of dōTERRA essential oils to customers in need. For all the hard work, I thank you.





# A Heart Full of Service

I would like to take this opportunity to congratulate and thank our Wellness Advocates for their constant participation in the Diamond Club programme that was concluded recently. The purpose of this Diamond Club is to build positive habits of sharing, enhance leadership skills and improve enrollment and repeat sales.

In addition, congratulations to our Wellness Advocates who have advanced their ranks this year, especially our new Double Blue Diamond leader, Angie Ng, as well as the Presidential Diamond leaders; Annda Lee, Henry Fong, Joshua Ang, Mian Foo and Pauline Tey. Your contribution to the essential oil community is greatly appreciated. Thank you.

On behalf of dōTERRA, growers and distillers in our Co-Impact Sourcing community around the world, I would like to thank all Wellness Advocates for your continuous support and effort in making dōTERRA part of the local community by sharing and providing wellness and happiness to everyone.

As this pandemic stretches from months to years, many people are facing difficult circumstances; emotionally and socially. However, we will strive to continue our dōTERRA mission – to change the world one drop, one person, and one community at a time. Remember, every time you make a dōTERRA purchase, you are not only improving your own life, but the lives of those around the planet.

**ETHAN WANG**

General Manager  
dōTERRA Malaysia

## Sharing Hope

In dōTERRA, we cherish each and every one of you. We constantly do our best to ensure the quality of our services and the purity of the essential oils are of the highest standards. This commitment of ours for the past 4 years has resulted in gaining consumers' confidence and satisfaction in dōTERRA's brand. These combined factors have contributed to increased sales and enrollment growth in 2021.

Besides that, we also strive to assist our leaders and members through online training and events such as the dōTERRA Malaysia's 4th Anniversary Celebration held on 19 June 2021. More than 6,500 attendees from all over Malaysia participated this virtual event to learn about dōTERRA's culture, essential oils and products, as well as sharing of life-changing experience from local and international dōTERRA leaders.

The record-breaking growth we've achieved this year in Malaysia has allowed us to amplify community empowerment efforts and social impact works through dōTERRA Healing Hands, with total donations of over RM 537,000. I believe these donations will improve the lives of many others who are in need.

# MICHEAL CARSON

General Manager  
dōTERRA Philippines



**This month I celebrate eight wonderful years in my dōTERRA journey. I am blessed to work with so many committed and driven leaders. I have tried to carefully observe what makes the difference in wellness advocates who merely want to reach their goals and those who actually do!**

# 8 Years of Observation

## Here are three observations:

**Loyalty to self without being selfish** — Of all the people and things you need to be loyal to, loyalty to self is a fundamental starting point. Some get pushed off course by what happens to them and who demands their time and attention rather than setting priorities and letting life happen around and through those values and goals. One common characteristic among successful achievers is the willingness to be loyal to commitments to self that were decided a long time before the less-important option that popped up today.

**No-excuse adaptation and innovation** — The best of the best first set a goal and then find a way to achieve the goal. This is how most new methods and practices are born. Rarely is what worked last year going to work today. Those who accept that once things become harder, progress will slow down and will find that every headwind and every obstacle will slow them down. Those who have a goal and will find a will and a way to accomplish it (no excuses) and will find different ways to think about obstacles and progress despite the problems of the day.

**Proactive relationship with your mentor** — If you have a mentor or leader who cares about your progress and growth and is willing to spend time helping you on your journey, you should be grateful. One of the great things about direct selling is the incentivized nature of willing and available mentors within upline ranks — people that are not only successful, but successful at the very thing you are trying to do. Chances are your mentor is busy climbing their own mountains; so, you need to make sure that you are proactive in keeping yourself on their radar. Plan regular meetings with them and make sure that each meeting consists of at least three topics:

- a) Report on the progress of last meeting deliverables,
- b) Talk about what you want to work on and let your mentor give you perspective and guidance and,
- c) Decide on deliverables you will accomplish before the next meeting.



**MICHEAL CARSON**

General Manager  
dōTERRA Philippines



# NITI WATTANACHONGKOL

Director, New Market Development  
dōTERRA Thailand



## SAWADDEE KRUB

Greetings from Thailand! dōTERRA Thailand officially started operations on April 1st, 2021. I am very excited to see Thailand receive a very warm welcome from the Thai people. dōTERRA has accomplished some amazing, remarkable results.

The opening stage is very essential for dōTERRA to ensure a successful launch, we put hard work and effort to plan for excellence executions. I would like to thank you all for the efforts from leaders both from Thailand and international who helped make this happen, also well-trained and capable dōTERRA local staffs to deliver the best service with their hearts and for their willingness to support Wellness Advocates and the Corporate Support Team who always provide full and immediate support. This is a perfect combination for remarkable success led by the great vision of dōTERRA founding executives who continue to be persistent in sourcing the best and helping the most.

# dōTERRA Thailand key activities during launching

- January 2021: Open House Meeting
- March 2021: Beta Testing
- April 1st, 2021: Opening Day



## Bright future for dōTERRA Thailand

Now is time to move forward and grow. With the hard work from leaders to expand dōTERRA in Thailand, we received phenomenal results. All the key performance indicators are increasing including the number of new enrollees, the number of active Wellness Advocates, and the number of leaders who rank advance. We are confident that dōTERRA Thailand will continue to grow.

The future is bright, we will continue to work hard to support the leaders in any way we can. This is just the beginning for Thailand; we plan to introduce more products lines to extend our customers base and to cover all of the consumers needs. Thailand plans to have its first-year anniversary by 1st half of 2022, we expect to be able to organize a LIVE event depends on overall situation.

We are happy to serve all leaders, both Thai and international, who are interested in being a part of the dōTERRA Thailand family. Please feel free to contact us at our call center at 02 180 5111, or email us with your query at [thailand@dōTERRA.com](mailto:thailand@dōTERRA.com). For further information, please visit our website at [https://www.dōTERRA.com/TH/en\\_TH](https://www.dōTERRA.com/TH/en_TH), feel free to explore all the information and tools provided there.

Let's be a part of the change, to make Thailand not just a land of smiles, but a land of true happiness where everyone can be themselves and can pursue their goals on their terms. KHOB KHUN KRUB!!!

**NITI WATTANACHONGKOL**

Director, New Market Development  
dōTERRA Thailand

# evolve US Convention 2021 New Product Launch

## Madagascar Vanilla

*Vanilla Planifolia*

### Aromatic Description:

Rich, Creamy, Sweet

### Main Constituents:

Vanillin



## Primary Benefits

- | Provides a rich, warm, sweet, inviting aroma
- | Creates a comforting and relaxing atmosphere

### DIRECTIONS FOR USE

#### Topical use:

Apply one to two drops to desired area. Dilute with a carrier oil to minimize any skin sensitivity.

#### Diffusion:

Add two to three drops to your favorite essential oil blend.

It's iconic. It's sweet. It's rare. And the aroma speaks for itself. Pure Madagascar Vanilla absolute, prediluted with Fractionated Coconut Oil, is ideal for diffuser blends and various topical applications.

### Description

Familiar and nostalgic. Evocative and romantic. Prized since the time of the ancient Aztecs, and often used in perfumes, vanilla is one of the most popular aromas in the world, and one of the most expensive to produce. A perennial climbing vine that grows up to 75 feet, the Vanilla planifolia plant is in the Orchid family, with yellow-white flowers that produce odorless pods or beans. Plant blooms must be hand pollinated, and it takes three to four years for the vanilla plant to begin producing beans that must be harvested by hand. The beans then go through a time-consuming and labor-intensive process to allow them to fully develop their aroma and flavor. Afterward, the beans are ground into small pieces and, to preserve the natural vanilla aroma, pressurized CO<sub>2</sub> is used in a two-step extraction process that captures the aromatic constituents from the beans to create the absolute. We combine this absolute with Fractionated Coconut Oil and the result is dōTERRA Madagascar Vanilla.

## Copaiba Touch

*Copaifera* Essential Oil

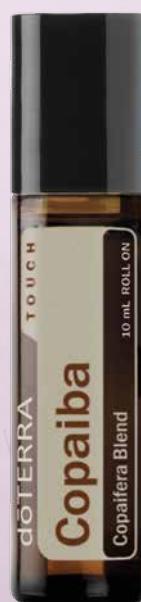
Copaiba, a fan-favorite essential oil, is now available in a convenient roll-on.

### Description

Copaiba essential oil is derived from the resin of the copaiba tree, found in tropical South America. Since the 16th century, Copaiba essential oil has been used by the natives of north and north-eastern Brazil in traditional health practices. Copaiba Touch is a blend of CPTG® Copaiba essential oil and Fractionated Coconut Oil. It contains the highest levels of β-caryophyllene (BCP) among currently known essential oils. An irregular cannabinoid and sesquiterpene, BCP is a potent constituent within copaiba essential oil.

## Primary Benefits

- | Promotes a clear, smooth complexion
- | Assists natural skin hydration
- | Supports healthy-looking skin



### Aromatic Description:

Spicy, Woody

### Main Chemical Components:

Betacaryophyllene, Alpha-humulene

### DIRECTIONS FOR USE

#### Topical use:

Apply to desired area.

#### Ingredients:

Copaifera Resin, Fractionated Coconut Oil

# Deep Blue™ Stick



## DIRECTIONS FOR USE

Apply directly to affected areas. For a more intensive as product, apply Deep Blue essential oil blend on the skin prior to application.

Infused with dōTERRA Deep Blue® Soothing Blend containing CPTG Certified Pure Tested Grade™ essential oils, plus the beneficial properties of Copaiba, the Deep Blue Stick is powerful, targeted as product in a fast-acting solid.

## Description

Formulated with plant-based menthol, methyl salicylate, and camphor, this easy-to-use stick penetrates deeply and creates a cooling sensation on skin. An indispensable addition to your bathroom cabinet or gym bag, the stick formula provides moisturizing emollients that leave your skin feeling soft and not greasy. Quick drying so it can be applied before, during, or after a workout, the Deep Blue Stick is soothing, convenient, and effective.

# dōTERRA Abode Line



Your home is your sanctuary. A clean, fresh-smelling household is a must, but with so many everyday odors to contend with, it's sometimes difficult to achieve. Now more than ever, it's important to reduce the toxins in your home.



The signature aromatic blend of the dōTERRA abode home product line contains powerful essential oils with a pleasant aroma that leaves your home smelling clean and feeling refreshed naturally. This dynamic blend is a combination of CPTG® Distilled Lime, Litsea, Cassia, Lemon Eucalyptus, Tea Tree, Arborvitae, Kochii Eucalyptus, Cilantro, Lavandin, and Lemon Myrtle essential oils. Selected for their powerful cleansing constituents and magnified when combined, dōTERRA abode is high in limonene, geranial, neral, and 1,8-cineole. In fact, Kochii Eucalyptus, found only in the semi-arid interior of Western Australia, has the highest concentration of 1,8-cineole, or eucalyptol, of all eucalyptus oil available. Refresh your home naturally and safely with dōTERRA abode.

## DIRECTIONS FOR USE

### Aromatic:

Add to a diffuser of choice.

### Household:

Use as part of your home cleaning routine.

# "King of Essential Oils"

# Frankincense

## Did You Know

that Frankincense was so highly prized in ancient civilizations that some legends even claimed that dragons protected the land where *Boswellia* trees grew?



With its variety of notable uses and benefits, it is no surprise that the Frankincense oil continues to be highly valued up till today. Frankincense oil contains a complex mixture of monoterpenes such as alpha-pinene, Limonene, alpha-Thujene, and beta-Pinene. This intricate mixture of components works together to make an oil with many uses and benefits. The unique chemical constituents contribute to Frankincense essential oil's renewing effects when applied topically and can support young and healthy-looking skin. The monoterpenes also contribute to the aromatic benefits of Frankincense essential oil, including its ability to promote relaxation and a sense of focus.



doTERRA's Frankincense essential oil is a proprietary blend of four species of Frankincense resin sourced from northeast Africa and the Arabian Peninsula. This sustainable sourcing strategy helps to diversify the supply pressure on any single Frankincense species, while ensuring that the resins are harvested where each *Boswellia* species grows best.

# Ways to Use Frankincense Oil



Apply topically to help reduce the appearance of skin imperfections.

Massage on the bottoms of your feet for a soothing aromatic experience.

Rub Frankincense on your hands after a long day of gardening.

Use three to four drops in the diffuser of your choice.

Combine with essential oils like Bergamot or Lavender and inhale or diffuse to create an experience of peace and satisfaction.

# Angelica

*Angelica Sinensis* 5 mL

Thousand Years of Traditional Usage, Now in a Bottle



The use of Angelica roots have been handed down from generation to generation as a wellness support. The extraction of the Angelica roots to essential oil allows you to enjoy its benefits conveniently in a bottle, both topically and aromatically.



**Ingredients:**

Angelica Root

**Aromatic Description:**

Medicinal scent, strong unique aroma of Angelica

**Main Chemical Components:**

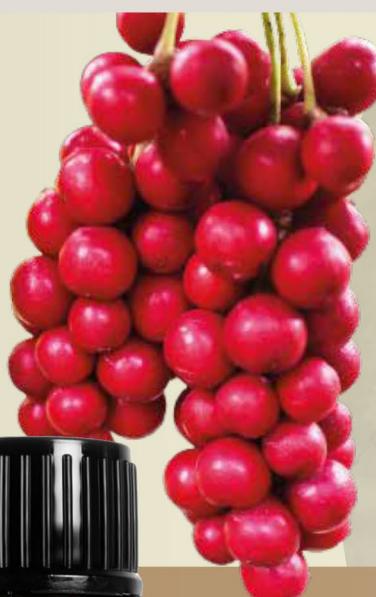
Trans-Ligustilide, Z-β-Ocimene

**DIRECTIONS FOR USE**

**Topical use:**

Dilute and apply onto the skin to promote healthy-looking skin and speed up wound healing process.

Diffuse to create an atmosphere free of environmental stressors.



# Schisandra

*Schisandra Chinensis* 5 mL

First recorded in the Han Dynasty, Schisandra is used for more than 2,000 years. Now, you can enjoy this time-tested goodness with extensive benefits through the Schisandra essential oil from dōTERRA.

**Ingredients:**

Schisandra Fruit

**Aromatic Description:**

Medicinal Scent, Unique Aroma of Schisandra

**Main Chemical Components:**

Ylangene, β-Himachalene

**DIRECTIONS FOR USE**

Prior to applying facial care products, gently massage a small amount onto areas with fine lines and wrinkles or the neck and chest areas.

Diffuse to create a soothing atmosphere conducive for restful sleep.

# All-in-One Supplement Drinks for Morning & Night

## TerraStix AO



Packed with antioxidant botanicals and active ingredients your body crave, this delicious drink helps to boost your energy, so you'll start the day with high spirits! Loaded with powerful antioxidants, it provides protection against free radicals that lead to cellular aging.

### Keys Ingredients:

- Turmeric Extract
- Blueberry Powder
- Pomegranate Extract
- Grape Seed Extract

## TerraStix DX

Rich in Vitamin A, Vitamin C and minerals, this hearty drink is your evening must-have before you call it a night. This flavourful drink helps your body to strengthen its own natural ability to protect against potentially dangerous free radicals.

### Keys Ingredients:

- Broccoli Seed Extract
- Moyeam Leaf Extract (Vine Tea Leaf Extract)





dōTERRA  
**kids**  
COLLECTION

By supporting the well-being of the mind, body, and heart, essential oils can be a vital component of self-care and a holistic approach to health. But regardless of their efficacy and ease of use, when it comes to your children, safety is priority number one. With six proprietary pre-diluted blends, dōTERRA Kids Collection is the perfect vehicle to safely introduce your children to the wide-ranging benefits of essential oils.



# Pink Pepper

Pink Pepper (*Schinus Molle*), while similar in appearance to black pepper, is closely related to cashews. The “molle”, or pink peppercorn tree, was considered a sacred tree to ancient Incans. Indigenous populations used all parts of the tree, including the pink peppercorn fruit, as herbal solutions to health needs.

Native to South America, the pink peppercorn tree is a fast-growing evergreen tree. It can grow up to 45 feet tall, making it the largest of all the *schinus* species. The fruit grows in thick clusters with hundreds of berries. Aside from the berries, the bark and leaves are also highly aromatic when crushed.



## How Does It Work?

- The aroma of Pink Pepper is an energizing scent, and blends perfectly with citrus and floral oils to create an invigorating aroma. In addition, Frankincense, Clary Sage, Eucalyptus, Lavender, Spearmint, and Patchouli are all excellent options when you want to create a blend with Pink Pepper.
- We all encounter grogginess and brain-fog as part of life. When you need to feel alert in order to get back on track, diffuse or inhale the scent of Pink Pepper.
- Customize any massage by combining one to two drops of Pink Pepper with Fractionated Coconut Oil to soothe the body.

**Sourcing Origin:** Kenya & Peru

**Plant Part:** Fruit

**Distillation Method:** Steam Distillation

**Aromatic Description:** Spicy, Fruity, Slightly Woody



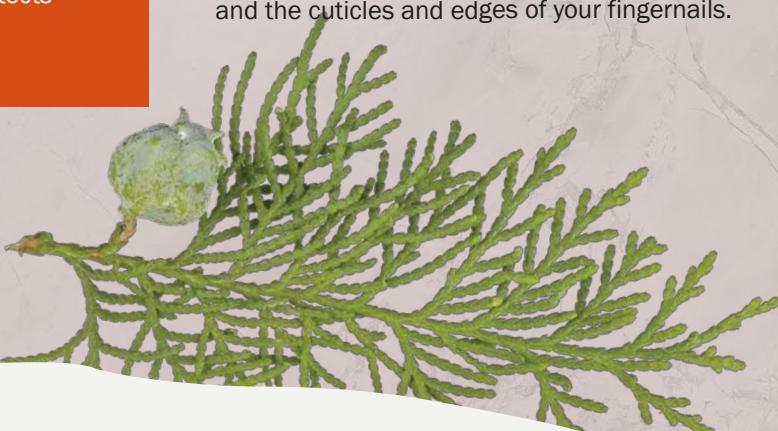
1. Frankincense is great for oily skin as a natural astringent, it helps regulate sebum and removing excess oil
2. As for its anti-aging benefit, it can improve and reduce lines and wrinkles
3. It stimulates cell regeneration and protects older cells from free radical damage.”

# Frankincense Oil

## Frankincense Oil Uses and Benefits to Rejuvenate Skin

Known as the king of essential oils, Frankincense has a variety of notable uses and benefits. One of the powerful essential oil is revered for its ability to beautify and rejuvenate skin when applied topically.

When using Frankincense essential oil to revive the look and feel of your skin areas, don't forget hands and fingernails. Whenever traveling somewhere dry, apply this essential oil to maintain healthy looking hands and fingernails. Simply place a drop of oil on your hand and nail and rub it around your hand and the cuticles and edges of your fingernails.



# DIY Clay Facial Mask

Enjoy a facial rejuvenation day with this DIY Clay Facial Mask. With a simple combination of bentonite clay, cider vinegar, and essential oils, your face will feel nourished and fresh. Because Frankincense contains properties that help revitalize and beautify the skin, this homemade clay mask will prove ideal for



facial care. For best results, apply this mask to your skin once a week and enjoy that continual fresh facial glow.



## Oils that Blend Well with Frankincense Essential Oil for skin nourishing

Frankincense oil blends well with citrus oils like Wild Orange, and other oils such as Cypress, Lavender, Rose, Ylang Ylang, and Clary Sage

These oils have great benefits to rejuvenate skin and help you to improve your skin condition for healthier and younger looking skin.

# Saving Lives In Somaliland

dōTERRA announced the grand opening of Sanaag Specialty Hospital, located in Erigavo, the heart of Somaliland's Frankincense resin harvesting region on July 27, 2021. The hospital provides quality, accessible healthcare in a region with over 600,000 people. Working with the Ministry of Health, Ministry of Planning, Response-Med, and various NGOs over the last four years, dōTERRA Healing Hands Foundation and local partners, Jibriil Foundation and Asli-Maydi, funded the construction of the hospital to bring primary and secondary healthcare services to the remote region.

The Sanaag Specialty Hospital provides services, including accident and emergency care, maternity and neonatal care, operating theater (C-sections and surgical procedures), pediatric care, in-patient and out-patient care, diagnostic services (laboratory and radiology), and community outreach. Part of the hospital's community outreach will include training of maternal child health and health outpost personnel, regular health day clinics offering maternal and child health checks, as well as ambulatory response for emergency situations.



Prior to the opening of the Sanaag Specialty Hospital, people had to travel over 12 hours to reach medical help, if they could afford the journey at all

said **Dr. Russell Osguthorpe,**  
**dōTERRA Chief Medical Officer.**

"Now, Sanaag provides a full-service hospital, pediatric care, pharmacy services and community outreach services, among other medical care. This first-class facility allows us to face the region's high infant and child mortality rate. We have an amazing and dedicated medical team that is already seeing success and making an impact in the lives of Somalilanders."



"When dōTERRA looks for sourcing partnerships, we deliberately choose locations where we can obtain the highest quality essential oils, while also focusing on improving the individual, social, economic, and environmental well-being of the people in surrounding communities," said David Stirling, dōTERRA founding executive and CEO. "The hospital has been a vision of ours for more than four years, and its completion represents the passion, determination, grit, and hard work of so many people and organizations. We can't thank everyone enough for their contributions. Sanaag Speciality Hospital will be a powerful force for good in the lives of individuals and families living and working in the region for generations."

The hospital currently employs over 100 staff, including a chief medical officer, senior medical officer and doctors specializing in general and trauma surgery, obstetrics, gynecology, internal medicine and child and infant care. The support staff include trained laboratory technicians, anesthetists, radiologists, pharmacists and nurses. Hospital and lab equipment meet the highest international standards and include an ambulance, three ultrasound machines, three incubators, and portable x-ray machines, among other technology.

dōTERRA sources different species Frankincense resins from Somaliland, Oman, and Ethiopia. In Somaliland, dōTERRA's Frankincense resins come from the Sanaag Region. Approximately one-third of the national population lives in this region, and Frankincense harvesting is a primary source of employment. While middle men have often historically taken advantage of harvesters and collectors in the Frankincense industry, dōTERRA has worked closely through its Co-Impact Sourcing program over several years to form a more traceable network of harvesters, collectors, and sorters working with over a dozen tribal sub-clans within Somaliland — providing livelihood opportunities to over 7,000 people. This approach enables a more stable and reliable income, fairness, employment, and security for those within these supply chains.

# Healing with Hope, from Heart to Heart

## dōTERRA Singapore

"They made us feel that we could belong and that in due time, we could put back all the pieces of our broken lives in place," said Alice\*, a survivor of domestic violence previously at Star Shelter.

As the only secular crisis center in Singapore for victims of domestic violence, Star Shelter provides refuge and assistance to help them rebuild their lives.

From April 2021, dōTERRA Singapore will donate 100% of the sales proceeds of dōTERRA Hope® Touch to Star Shelter and an additional amount of S\$10,000 from dōTERRA Healing Hands Foundation®, as part of our dōTERRA Healing Hands initiative. The total amount raised will be shared at the evōlve Singapore Post Connection 2021 virtual event held on 6 November 2021.



dōTERRA Singapore Blue Diamond Wellness Advocate: Elizabeth Ho

Being able to participate in this initiative is a dream come true for Lee Seang Looi, Certified Aromatherapist and Singapore Blue Diamond Wellness Advocate, after witnessing the positive impact dōTERRA has had in our sourcing communities.

"Our team also got together to make origami paper hearts for the residents at Star Shelter. We want to let them know that we care about them and are here to bring hope to them! As we fold the origami heart, we feel in our hearts the importance of our work and how we can impact others," added Lee, about her participation in dōTERRA Singapore's Healing Hands initiative.



dōTERRA Singapore Blue Diamond Wellness Advocate:  
Lee Seang Looi

"The synergistic combination of citrus, floral, spice and wood oils from Bergamot, Ylang Ylang, and Frankincense makes an incredibly powerful blend to evoke, inspire and encourage people to think positively and envision a brighter and happier future," said Elizabeth Ho, Author, Essential Oil Therapist and Coach, and Singapore Blue Diamond Wellness Advocate.

To raise awareness about dōTERRA Singapore's Healing Hands initiative, Ho and her team organized a charity baking event named Rose Mama Cream Puffs to encourage people to bake with us or watch us bake online, with a requirement to purchase a minimum of three bottles of dōTERRA Hope® Touch to join the event.

The donation drive for Star Shelter by dōTERRA Healing Hands is still ongoing and we hope more will join us to spread awareness about domestic violence and aid the victims. Take action and continue to pledge your support with us.



\*Images and name have been altered and the location of the shelter cannot be publicized to protect the identity of the victims in the shelter.

# EngageInGood 2.0 & The Fight Against Human Trafficking

dōTERRA Malaysia



Human slavery is not a thing of the past. In our modern world, many women, children and men are victims of human trafficking; living in fear of violence and often in inhumane conditions. This form of modern slavery is defined as recruitment, harbouring, transportation, provision, or obtaining persons for labor or services through the use of force, fraud or coercion.

There are two main categories of human trafficking – labor trafficking and sex trafficking. Forced labor saves costs while sexual exploitation generates profits.

A Worldwide Problem:  
Approximately  
**40.3 million people\***  
are enslaved globally.

According to the International Labor Organization (ILO) report in 2017, an estimated of:

- 64% of human trafficking victims are exploited for labor;
- 19% are sexually exploited;
- 17% are exploited for state-forced labor.



“

”

# We are dedicated to fight against human trafficking

dōTERRA Malaysia has been supporting various NGOs like Tenaganita to fight against human trafficking in Malaysia for the past two years. We have donated a total of RM 120,000 to help the 96 adults and one child that were rescued and kept safe at the shelters.

## How can we do our part?

Here at dōTERRA Healing Hands Foundation, we are dedicated to fight against human trafficking. We are using a multi-faceted approach known as the dōTERRA Healing Hands HOPE model; **Prevent. Rescue. Aftercare.**

In Malaysia, with the data collected from the Trafficking in Persons Report dated June 2021, the government identified and confirmed 119 trafficking victims among 487 potential victims. Of the confirmed victims, 72 were women and 47 were men and children. These cases are just the tip of the iceberg, there are many more unreported cases.

One and a half year into the pandemic, we are now hearing more stories of families struggling to make ends meet and not having sufficient food supplies.

Collaborating with Hope Selangor for the dōTERRA EngageInGood 2.0, we target to reach out to over 625 families in Selangor with the donation of RM 50,000. The aid goes to the underprivileged communities like B40 and M40, especially those who are quarantined at home. We provide essential items like cooked meals, medicines and supplements, hygiene kits, Covid self-test kits and portable oxygen cylinders. We aim to make a real difference in the society in these hard times.

In the coming Post Convention, we are partnering with another NGO, Global Shepherds to support their recovery and outreach programmes.

Global Shepherds' mission is to provide care, welfare and all forms of intervention to those in poverty, victims of gender-based violence, abuse, neglect and exploitation – mainly focusing on women and children who are trafficked, forced into migration, refugees and asylum seekers. They have shelters and outreach programmes that include case management, counselling, raising awareness and other forms of interventions.



Join the fight with us  
**TODAY!**

# A New Home Manila, Philippines

## dōTERRA Philippines



For the abandoned, orphaned or otherwise vulnerable, the Village of Hope in Morong, Rizal is a refuge where children and young people can find a new home in a loving, safe and healthy environment. Here, they are nurtured and cared for and their lives are rebuilt. This orphanage from Vision Help International Care Foundation is truly a heaven on earth for these children. They are loved, get to eat regularly and go to school.



Through “The Match Program” of dōTERRA Healing Hands, we were able to build a new home for up to 20 orphans from the streets and slums of Manila. In total, Village of Hope wants to increase its capacity so it can care for at least 120 children in total. These children will grow up as healthy adults and make a big impact in their surroundings in the future.



# Thailand Healing Hands Local Initiative

## dōTERRA Thailand

**The mission of Healing Hands is to empower people worldwide to make positive and sustainable change.**

As dōTERRA is now officially operating in Thailand, one of the key focusses is to continue the dōTERRA culture of supporting people in their communities to lead to a better life. We established local initiatives and have acted since the first day of dōTERRA Thailand opening. The Healing Hands Foundation and the dōTERRA Thailand team has worked with local foundations to support the community.

One of the areas that Healing Hands is focusing on is to improve the general health of the community, recently dōTERRA Healing Hands Foundation donated 36,200 USD to Children's Hospital Foundation based in Thailand. Children's Hospital was established since 1954 and is still the only children's public hospital in Thailand. The hospital needed many resources, especially medical equipment.



Our generous contribution will allow the hospital to provide more medical equipment including Transport Ventilators, Transport Monitors, Holter Monitors, and PAPRs for doctors and the medic team.



With **dōTERRA Support**, it allows hospital to accommodate more serious cases especially patients in ICUs and in Operation room, also PAPR will help to protect medical teams to deal with the cases during pandemic safely.



**Dr. Panthip Patrakunwiwat,**  
Pediatric Cardiologist  
at Children Hospital

The support from Healing Hands demonstrated that dōTERRA will never stop to hold hands with others in need, even on the other side of the world. On behalf of the hospital, we thank you for your generosity. Our team remain committed to making our best effort to help the most.



# Frankincense

## A Co-Impact Sourcing Story

### Somaliland

dōTERRA's *Boswellia carterii* and *Boswellia frereana* resins come from the Cal Madow Mountain range of the self-declared state of Somaliland, primarily concentrated in the Sanaag Region. Approximately one-third of the national population lives in this region, and Frankincense harvesting is the main source of employment. The trees are passed down for generations through lineage and tribal rights. dōTERRA has trained and prepared a local team to begin addressing problems facing the Frankincense trees. The team has been collecting initial quantitative forest density and tree health data in Somaliland.

Through dōTERRA's Co-Impact Sourcing® initiative, dōTERRA strives to meet the needs of individuals working in the Frankincense supply chain.

For example, dōTERRA has contributed to the construction of warehouses built throughout the mountains where resins are collected. These warehouses function as a cooperative, organizing harvesters, sorters and shopkeepers into a network, helping to ensure that as much value-addition as possible is able to happen in the rural harvesting areas. Through this network, dōTERRA is also able to provide harvesters with fair wages and on-time payments, including food and cash prepayments spread throughout the year. By working closer to the source with those who harvest, collect and sort our Frankincense resins, as opposed to working through multiple layers of middlemen as typically/historically done in the industry, dōTERRA is able to provide a more stable and reliable income, fairness, employment, and security for those who are participating in these supply chains with us.



In addition to the thousands of jobs supported through Frankincense harvesting activities, dōTERRA helps to implement social impact projects to improve basic quality of life and livelihoods in harvesting areas, as well as provide schools and other life skills training with the support of the dōTERRA Healing Hands Foundation.

The dōTERRA Healing Hands Foundation (HHF) has assisted the efforts of leaders from multiple clans and patrilineal groups from Uurwayne, Somaliland, who united with the goal to provide education for their children. HHF donated funds towards the construction of a school for boys and girls, ages seven through 12, with classes for older children in the evening. An additional four-classroom school was built to help 100 more students from other areas have access to education.

A severe drought in 2017 left more than six million Somalians—half the country's population—devastated due to dying livestock and failing crops. dōTERRA promptly responded to the crisis by donating over \$1.5 million in emergency drought relief funds to support 4,000 families in 32 of the most severely impacted villages. Furthermore, two schools that dōTERRA Healing Hands Foundation had previously built served as drought relief centers for these communities during the crisis.



The dōTERRA Healing Hands Foundation and its local partners have recently committed more than \$4 million to establish the Sanaag Speciality Hospital, a non-profit regional hospital located in Erigavo, and other education and humanitarian initiatives. This was in response to the critical health care needs in Sanaag, Somaliland's primary Frankincense harvesting region. The first phase of the hospital, a 45-bed facility, is scheduled to open in early 2020. It will include Accident & Emergency, OPD, Diagnostics, Maternity and Pediatric Departments. Given access to professional healthcare is not available in this area, many locals are forced to travel far distances or forgo medical help all together. This Hospital will be the first functioning health care provider of its kind, providing access to life-saving services to tens of thousands of people living and working in the heart of Somaliland's resin harvesting area.



# Sprint Club



Diamond and Silver Clubs are effective crucibles of personal and business growth in every doTERRA market. As we develop our leadership base in the Philippines, we have adapted to meet the needs of our market to create a variation of the Silver Club, we call Sprint Club.

The Sprint Club is an initiative designed for the Philippines market to help stabilize a Sprinter's organization, rank advance, increase skills and leadership qualities, and build teamwork, trust and confidence in their organization. Our first Sprint Club in September to November last year was a learning experience for both leaders and our staff. It has produced results and our leaders are as capable and committed as ever.

## CONGRATULATIONS to Our Sprint Club 2021 Finishers! (March to May)

**Aileen Cayco Bonifacio**

**Alma Pineda**

**Althea Siasico**

**Anne Geleen Valdeztamon**

**Antoinette Bolanos**

**Arianne Dizon**

**Bethany Marie Bunag**

**Danielle Villostas**

**Esperanza Pasigan**

**Khrisella Paat-Velasquez**

**Liza Floresca**

**Maria Leilani Pampolina**

**Marichel Navarro**

**Mary Joan Landicho**

**Noelle Angelica Polack**

**Olivia Medina**

**Paulette Joy Go**

**Pevi Dela Cruz**

**Queenie Rosales**

**Regie Mendoza**

**Vicky Chang**

SPRINT CLUB

SPRINT CLUB

SPRINT CLUB

SPRINT CLUB

SPRINT CLUB

SPRINT CLUB

**Success isn't measured by how much money you make  
but rather by how many lives you impact.**

– Emily Wright



# DIAMOND CLUB Singapore 2021



## THERAPYWORKS1DERS



Gwen Beatrice Teo



Adeline Wong

## Graduate

Amanda Quah

Lynnette Tay

Irene Leong

Shelly Tan

Quinnie Chan

Mandy Loh





# DIAMOND CLUB

## Malaysia

2021



Kong Jia Wei



Evon Lim Xin Yi



Choo Siew Kim

Lee Gen Jie

Tan Ken Ten

# Congratulations!

## Graduates

Anita Lam Fong Mei	Lim Ee Ying	Soo Eng Leong
Caroline Yeoh Win Nee	Lim Pei Yin	Soo Yoke Hui
Catherine Kong Yii Sing	Lim Wan Whee	Tan Ken Ten
Chai Pei Fen	Ling Kuok Eng	Tan King Hong
Chew Chin Chian	Ling Xi Yuin	Tan Ming Ming
Chia Pei Woon	Loh Wan Qi	Tan Sum Moy
Chiew Geok Ming	Law Yee Ling	Tan Yee Chun
Choo Siew Kim	Muya Flora Wellness	Tan Yoke Tuan
Chu Pei Fun	Nai Eng Choo	Tang Pei Lei
Evon Lim Xin Yi	Ng Kim Yean	Tang Yah Chee
Foong Jia Li	Ng Siah Fum	Teoh Yee Choong
Gee Wan Yin	Ng Soh Ling	Ting Geik Poh
Kavitha A/P Kolandaveloo	Noor Hayati Binti Hamdani	Tiong Sing Yee
Kong Jia Wei	Nora Teu Pui Yee	Tiong Yee Hoon
Law Bee Hua	Ong Ho Sin	Wong Kah Pui
Lee Gen Jie	Ooi Wei Ni	Wong Leh Keong
Grace Phoon	Phang Hoi Ling	
Lee Then Poo	Regina Wong He Wey	
Lim Chin Yin	Song Swee Kuan	



"Alone we do so little, together we can do so much." - Helen Keller

\*Kindly note that the names in the list are arranged in an alphabetical order, it does not hold any significant meaning whatsoever.

# “Success .. starts with opportunity and readiness”

**Phartchai Rueansit**

Diamond, Thailand

I started a business with dōTERRA a year ago. Amid the spread of the COVID-19, a virus that the world was facing, it was considered the second wave of the epidemic in Thailand. Later there was a lockdown. However, at the same time, there was a great opportunity coming into life. That is a business called dōTERRA. Many questions arose in my head. Should I start studying business with dōTERRA !? Or will I wait for the situation to get better and then start later? At that time, the business dōTERRA had not yet been officially opened in Thailand. Therefore, I had to join the business through the GAC member. Also, there would be other problems arise, such as long waiting times, shipping costs, or delivery management to the team. For myself, I believe that "success" always comes with the word opportunity and readiness. I decided to join the business after almost 2 weeks of studying business information. Thank you, Danu, my Diamond Upline, 1 drop of Peppermint that day made a new diamond today.

In every crisis, there is always an opportunity. It's up to us to see or not and how we think. I personally see an opportunity in helping people both in terms of health and business opportunities, especially the early era in Thailand. I decided to study the use of Essential Oils and business seriously. If we are ready to take the opportunity, ready to learn, ready to act, ready to grow with dōTERRA, success will surely happen. The past 1 year of work has been filled with many challenges. There was a lockdown. I couldn't easily meet prospects and downlines. However, we also used every possible avenue to work with our team. We modified our work into an online platform more and also communicated closely with the team on a regular basis.

In the end, every crisis offers an opportunity to arise. It is up to us whether we are ready to take that opportunity or not. Also, this is a great opportunity to change the lives of people all over the world. Thank you for giving me the opportunity. Thank you dōTERRA.



Queenie Rosales thinks that dōTERRA is on to something when it calls recruits with leadership potential as “builders.” In her 2 years with the company, she has learned that when you build on your people’s strengths — while striving to work on their weaknesses — you also grow not just your business, but also your capability as a leader.

One of her most important realizations that she had is that dōTERRA is a business. True, the structure is unlike a corporate setting, and every member is independently achieving (or not!) their own goals. Queenie could have just kept on pushing for her own sales without minding her downlines or ignoring what her uplines always encourage her to become. What she has been doing instead is to align her values with dōTERRA’s culture of

## Giving the best, helping the most, and leaving nobody behind.

It hasn’t been easy, however. It’s always easier to give up in the face of rejections, but she believes that for every person who says “no,” five others will say “yes” after they’ve tried the product. That’s how strong Queenie’s belief is in dōTERRA, which makes her motivated to share the product even more.

The next question has been how to duplicate — even triplicate — her own success. Here, the challenges have been aplenty. Part of the birthing pains of being a leader was striking a balance between being too kind and being too strict. At first, she was too attached to her downlines, bending over backwards to support them, doing everything for them, and even financially lending a hand. She says, “I was the employee of my downlines!” They became too dependent, never learning on their own, taking advantage of her generosity and energy. The relationships became strained, and the business future looked bleak in contrast to its bright start.



**Queenie Rosales**  
Diamond, Philippines

But she forged on and hastened her learning curve. “I felt that I had an obligation to make them succeed, since I invited them,” she emphasizes. Leveling up with a leadership mindset, she focused on **empowering her builders** instead of coddling them, but she coupled it with caring support.

From brainstorming with her builders, doing joint work during demo sessions, teaching them about the back office procedures, giving advice on formulating strategies, helping organize their activities so that they can rank up and get additional bonuses, to being available for their queries, Queenie used all these tactics to build among her downlines a culture of looking at challenges as a way to improve oneself, as well as having cooperative support while staying competitive in the field.

And the business she has been building for herself? It has grown to much more than a source of living. It has become a way to **making a true difference in people’s lives.**



# Ratchadawan & Pornpavit Wongprasert Diamond, Thailand

# dōTERRA Opportunity for everyone

Hello fellow dōTERRA brothers and sisters. I had opportunity to experience dōTERRA products years ago and I love it because it is so potent. I was thinking to myself that the product was somehow special and remarkable. After that, I started to learn about business opportunity and dōTERRA is a business that everyone can do. I took me about a year to learn about dōTERRA's business model. Some people may wonder why it took me so long to choose a company to work with as I have experience in network business for 24 years. What I have learned allows me to have experiences which are useful for finding a good company that will provide me with passive income. The one which would be advantageous to my future offspring while it must be good enough for me to share with my friends. This is really important as bad decisions can affect others as well. Thus, it took me a long time to choose a company to work with.

Today, I am fully engaged in the dōTERRA business with dōTERRA. I felt very happy and warm whenever I entered the company. There are many things that have changed. dōTERRA colleagues are all very welcoming and nice. The staff is also willing to offer support and cooperate well with me. I want to tell you the reasons why I chose to join with dōTERRA, it is because the business model is indeed the ideal business during the period of pandemic. For dōTERRA, it is a business that offers freedom in terms of time and possible financial opportunity to us. In addition to that, we can work anywhere. There is a lifestyle that we can choose as well as doing what we want to do.

Finally, I chose dōTERRA because I want to share opportunities with my loved ones and I believe that dōTERRA provide positive impact to me, my family, and everyone.

# Recognition



## Double Blue Diamonds



Founder SGMY

Angie Ng (Monarch)

DIAMOND | DOUBLE BLUE DIAMOND | DOUBLE BLUE DIAMOND | DOUBLE B

DIAMOND | DOUBLE BLUE DIAMOND | DOUBLE BLUE DIAMOND

# Presidential Diamond



Founder MY

Annda Lee



Founder SGMY

Henry Fong



Founder MY

Joshua Ang Dun Xin



Founder SGMY

Lam Yee Mun &amp; Stanley Ho



Founder MY

Lim Mian Foo



Founder MY

Pauline Tey



Founder MY

Winny Yeoh

# Blue Diamond



Founder SGMY

Bryan Chew



Founder SGMY

Chok Sin Ee



Founder SGMY

Chua Hong Leong &  
Law Shu Li

Founder MY

Dr. Tan Kui Chin



Founder SGMY

Elizabeth Ho



Founder MY

Forest Chew &amp; Steven Teh



Janet Kang



Jenies Seow Bee Ean



Katherine Yu Hui Khim



Ko Den Hong

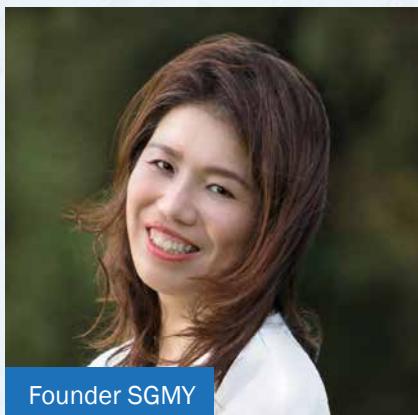


Kweenie Ooi



Founder MY

Lee Hui Ling & Ng Say Leong



Founder SGMY



Lee Shiao Tao



Lee Sze Lin



Founder MY



Max Lee



Patricia Yeo



Founder MY

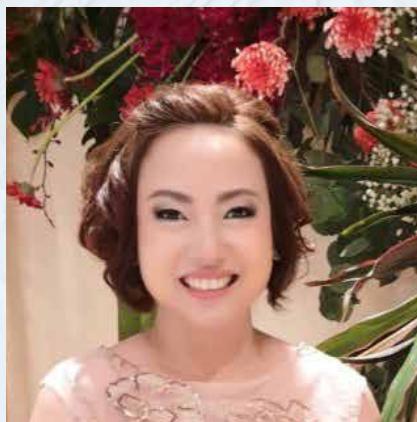
Steven Ooi &amp; Ho Mei Li



Sunny Wong Bee Kim



Tan Yoke Mui



Thitiporn Phoemthaweesuk



Ting See Ling



Vanni Ling Kuok Ee



# Diamond



Founder MY

Adam One Family



Alan Tay & Coei Choo



Andrea Chin



Candy Ong Chiu Hwo



Candy See Cul Wei



Caroline Huynh



Charlene Lu



Chia Pei Shan



Cynthia Woon



Deborah Wong & Fabian Tan



Dennis Koh



Dennis Tan



Ding Wei Teng



Dussadee Puengpreeda



Eva Teoh Li Feng



Evon Lim Xin Yi



Fanny Chu Pei Fen



Fanny Tan



Fion Loo Zhi Qing



Foo Siew Ping



Foong Jia Li



Ivy Loh



James Neo



Janice Choo



Janice Goh



Jeniifer Chong



Jenny Wai



Jimmy Foo



Jocelyn Teh



Jyn Loi Li Chin



Karen Chang



Kong Jia Ling



Kong Jia Wei



Lau C Hun



Lee Eng Kiat



Ling Xi Yuin



Liron Hee



Liu Wenhui



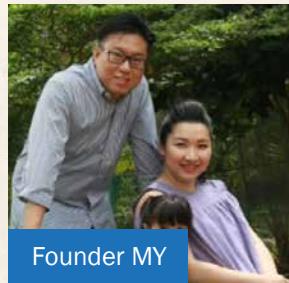
Lomax Ang



Michelle Yong



Molly Kong

Ncsanda Wong &  
Derek Phang

Nicole Tay



Pang Yew Lee



Paulette Joy Go



Paweena Tangchawalit



Pearly Wong Kah Pui



Phartchai Rueansit



Piteulia Foo



Founder PH



Rassaporn Yanaprawalapat



Ratchadawan &amp; Pornpavit Wongprasert



Raymond Pan



Rosy Tang



Samantha Loh



Sandra Lee

Founder SG  
Sri Mulyadi &  
Paul Filmer

Tan Jen Lee



Tiong Sing Yee



Vecus &amp; Vivian



Wilfred Loh



# Platinum



Albert Au



Andus Low



Ang Yean Khim



Angelina



Angie Ong



Apple Yong



Cannan



Catherine Kong



Chai Bao Yi



Chai Kee Mian



Charly Zhang



Chiew Geok Ping



Choo Siew Kim



Christina Gun



Chua Kwee Lee



Chuah Ah Teen



Chuah Sai Peoh

Edmund Yap  
Hon Mun

Elaine Lim Ching Yi



Eng Zee Lin



Grace Phoon



Irene Ngiam



Jacki Lim



James Wong Yi Xiu



Jovin Tan



Kong Hung Pui



Lau Pei Chin



Lee Chooi Lim



Lee Gen Jie



Lee Sai Guat



Ling Kok Siew



Ling Kuok Eng



Loh Wan Qi



Louisa Gomulya



Mandy Loh



Ninart Kasensai



Nora Teu Pui Yee



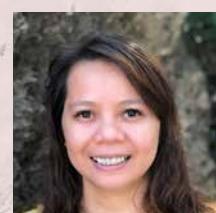
Nuthika Chongsawad



Clarie Ong Ho Sin



Ong Poh Chin

Pongtanit  
Thanasinwanishkul

Queenie Villostas



Rona Dharmali



Soong Suk Pui



Sophie Soo



Tan Ken Ten



Tiong Yee Hoon



Wong Wai Kuan



Yvonne Cheah

**PLATINUM (WITHOUT PICTURE)**

Chan Chee Weng  
Chew Pek Yee  
Hoe Chi Hwei  
Jeremy Ang

Law Kung Pui  
Lee Qiao Rou  
Liew Chan Yin  
Liew June Hong

Ong Poh Chin  
Tang Tua Baa  
Tey Chin Lian & Tey Chui Lian  
Yeoh Jing Li

Yong Fook Leong



# Gold



Abby Boo



Adeline Wong



Alecia Foo

Alex Low  
Choong Meng

Amanda Quah



Ang Choon Cheak



Ang Chun Liew

Angeline Nai  
Eng ChooAngeline Veloso  
RosalesAngie Teoh  
Ean KhengAnita Lam  
Fong Mei

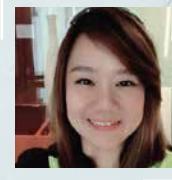
Ann Loy



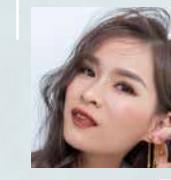
Arena Wan



Callie Ng



Carmen Tan

Caroline Yeoh  
Win Nee

Chan Yan Lu



Chea Yuan Miin



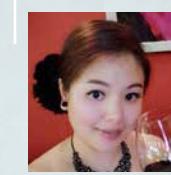
Chem Wei Kek



Chew Chin Chian



Chew Koi See



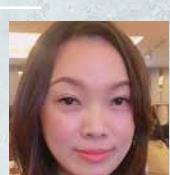
Cherry Lim



Chia Pei Woon



Chiah Seng

Chidchanok  
Chaowanapong

Chin Siew Teen



Chin Soon Khoon



Chong Pui Sun



Chong Seow Yin



Choo Chin Mun



Chow Ai Lean



Christie Tang

Christine Chua  
Min Hui

Chua Yew Yean



Chu Wen Jye



Claire Lau

Chutima  
SutaveesubConstance Kang  
Xin YenDaphne Tan  
Seu LeeDavid Yap  
Nien SunnDerrick Koid  
Wah Seong

Doo Zhi Xuan

Elaine Law  
Yee Ling

Elaine Phua



Elles Lim Hui Ling

Fion Tan  
Yoke Tuan

Fraeda Seow



Gan Bee Bee



Gan Choon Lian



Gee Wan Yin



Goh Suan Chin

Grace Chiew &  
Vicky KongGrace Ng  
Chee Wei

Grynn Chang

Gwen Beatrice  
Teo

H'ng Kwang Khai



Ho Jeng Jeng



Ike Yuanita



Irene Leong



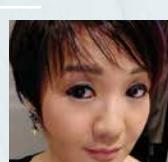
Jacob Loh



Jacy Lim



Janet Lim Pei Yin



Jasmine Ho



Jasmine Tay



Jayne Hee



Jenny Liew



Jenny Loo Lay Yeo

Jessica Mok  
Mei LuJisapat  
Siriwatthanawong

Joyce Law



June Sim



Kang Wai Thing



Kathryn Wong



Kathy Seo

Kavitha  
Kolandaveloo

Kennie Loke



Kesorn Chamswat



Kong Chew Ngok



Kong Yuet Mei



Kuak Moy Chin

Lee Chan Yuen  
& Yap Li Teng

Lee Eai Luan



Lee Lai Peng



Lee Sai Guat



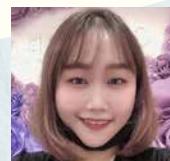
Lee Seow Yun

Lee Shi Wen &  
Chang Chay Hong

Lee Siew Bee



Lee Then Poo



Lee Wei Mee



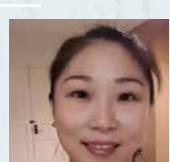
Liaw Chieh Yun



Liew Pooi Wen



Lily Aw



Lily Cheng



Lily Tieng Li Li



Lim Bee Ha



Lim Chin Yin



Lim Ean Ni



Lim Jia Yi



Lim Mei Xain



Lim Wan Whee



Ling Kok Hua



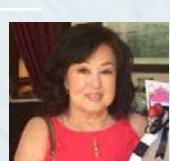
Lois Ding



Loo Yen Ching



Manson Soo



Low Chai Eng



Low Sui Ting



Maggie Liang



Marcus Yeo



Founder PH



MelMel Hui



Michael Tay

Natha  
Methabutsayathon

Ng Chin Hwa



Ng Choong Choon



Ng Kim Yean



Ng Siew Len



Ng Soh Ling



Ngo Siow Tong

Nicole Tan &  
Sherwyn ChewNurul Yaqin Binti  
Bahrum Azhar



Ong Ying Soo

Onsuvisa  
Koseelpeeragorn

Ooi Lee Yin



Pang Ann Sia

Papassorn  
Soun-oonPauline Yeo &  
Vincent KangPimsorn  
MongkolapiboonPuan Sri  
Ginney Chew

Priscilla Goh

Puangpet  
Thammasorn

Pung Hoi Hong



Rachel Lim Rui Qi

Raymond &  
Shen CayananRegie Pastera  
Mendoza

Rosalind Lim

Saffron Ng  
Siah FumSasinat  
Chittasirinuwat

Seaan Yew



Shelly Tan



Sheum Choy Kuan

Shirley  
Kong Kei Ying &  
Tang Tung Hock

Simon Lew



Sirikorn Sukasem

Siripat  
PhoemthaweesukSomthawin  
Sa-nguansap

Song Swee Kuan



Stephanie Yi

Sutheepong  
YonpramotsakulSylvi Agustina &  
Tandriadi Chandra

Tan Boon Li



Tan Chew Mooi



Tan Chia Sing



Tan Sheau Ling



Tan Siew Ley



Tan Suan Bee



Tan Theam Chun



Tan Theng Han



Tan Yam Chuan



Tan Yee Chun



Tang Siew Kiong



Tanya Lai



Tanya Sng



Tapalin  
Charoensook



Teoh Qi Yi



Tay Siew Bee



Tee Ai See



Thananrada  
Thananart



Thanyarat &  
Thinawat Kawin-  
phatthanaphonkun



Thwicha  
Surattichaiyakul



Ting Sie Hung



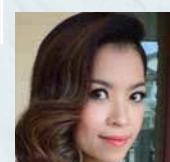
Vicky Tan



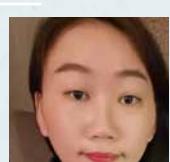
Vince Lean



Vorko  
Patrayanan



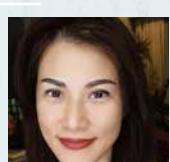
Waranpat  
Phumpurin



Wendy Lee



Wendy Ooi



Wiyada  
Mahachavaroj



Wong Hooi Mun



Wong Kah Why



Wong Lay Hua



Wong Si Chin



Wong Siong Bing



Yap Wan Chien



Yasuko &  
Takamori  
Uetsuhara



Yeannie Ng



Yit Li Ling

#### GOLD (WITHOUT PICTURE)

Bob Tang  
Brandon Chew  
Cheang Pooi San  
Chieh Yun Liaw  
Chin Kok Feng  
Chong Yan Chwee  
Kenny Chong  
Kong Siew Ken  
Lai Kok Yong  
Lee Boon Kiat  
Lee Yoon Foon  
Leong Xiu Quan  
Lew Yoke Min

Liew Choi Har  
Lim Bee Ling  
Ling Kwang Yieu  
Ling Xi Gene  
Low Chai Eng  
Ma Chee Kheun  
Mah Su Yin &  
Wilfred Liow Lye Jue  
New Chee Tiang  
Ng Li Chuan  
Ong Yin Tak  
Precision Sales & Marketing  
Pung Hoi Hong  
Seow Jung Kun

So Lee Lee  
Syenly Laurentia Lugiman  
Tan Ah Boo  
Tan Eng Hock  
Tan Lee Eng  
Tay Siok Keow  
Teo Joon Far  
Teoh Ean Kheng  
THERAPYWORKS1DERS  
Ting Ley Yin  
Wong Kee Eng  
Wong Mew Teng  
Yan Chwee Chong

Yap Khe Sin  
Yap Lan  
Yeoh Ah Hong  
Yong Chuen Hoe  
Yu Hui Li

# Silver



Abdullah Busera	Chang Sow Kham	Chompunuth Somluechachai	Desmond Cheong
Adam Mun Yu Wan	Charmaine Leong	Chong Fang Keat	Devi A/L Karuppiah
Adiba Barokah	Cheah Pui Leng	Chong Jun Woei	Ding Juen Siong
Adinoto Irza Martini	Chee Bryce	Chong Lee Theng	Ding Juen Yong
Agnes Khew	Chee Kean Wong	Chong Mi Mi	Doo Zhi Xuan
Alice Au Steenson	Chee Kiew Chong	Choo Mui Fung	Dudy Dudy
Allyssa Yap	Chem Wei Keong	Choo Sang	Ee See Teng
An Bin Dai	Chen Wei Chyong	Choo Seow Mei	Eng Hwa Jessica Lim
Andika Andika	Chen Ya Wen	Choo Siew Hui	Eng Sim Bee @ Ng Siew Bee
Andrew Wong	Chen Teik Yung	Choo Yee Ling	Eng Zee Yng
Ang Che Ling	Cheng Han Wong	Choon Voon Chong	Eoh Chin Ling
Ang Le Ping	Cheng Johnathan	Choong Mei Huang	ET Global Network Pte Ltd
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Ang Ting Ni Melany	Cheng See Tan	Chow Kien Foong	Eve Lim Hui Wen
Ang Wee Lin	Cheng Shee Min	Christiana Sri Efie	Eyo Pei Ling
Ang Wee Ming	Cheong Jun Li	Christianawati Beatrice	Fam Sze Sieng
Aszarina Busu Leman	Cheong Su Chen	Christina Lau Hie Hee	Fan Hoo Chang
Audry Ancilla	Cherng Ching	Christine Soong	Fion Yap Li Ting
Aw Yan Tsuey	Frederick Foo	Chua Bee Ai	Florique Essentials Wellness
Aylyn Pon & Christopher Chiew	Chew Chiou Er	Chua Phaik Heong	Foo Jee Pei
Beatrice Chong Jia Chien	Chew Kell	Chuah Mooi Suan	Foo Mei Shan
Beauty Salon Centre, Scental	Chew Peng Hock	Chuah Siew Kee	Foo Patrick
Belinda Ting Shen Ying	Chew Weng Chuang	Chuah Siok Koon	Foong Jia Sheng
Bernice Chan Wai Yan	Chew Yean Leong	Chuah Yew Hong	Freddy Boon
Bong Kui Kim	Chia Aik Noi Joyce	Chia Lih Chow	Frederica Lumpin
Bong Woon Lan	Chia Miao Zi	Chia Nyok You	Fu Yongzhen
Boonlhong Intaja	Chia Sin Ling	Chia Yee Ang	Ginny Phang
Brenda Yong	Chia Yee Ang	Chiew Geok Siew	Go Chia Ching
Caterina Yap Lee Peng	Chiew Geok Siew	Chin Choo Ngo	Goh Sin Lian Amanda
Chai Pei Fen	Chin Chui Ling	Chin Foong Ling	Guay Shiau Wei
Chan Ching Phing	Chin Wen Qing	Chin Wen Qing	Gunawan Catherine
Chan Man Lay Kristy	Chin YW	Chng Angie	Ham Kow Lan
Chan Quinnie	Chng Angie	Chompunuth Somluechachai	Hariyono Adelia
Chan Yeat Shim & Hoi Kong Chan	Chng Angie	Chompunuth Somluechachai	Hazel Cheong
Chan Yuen Lee	Chng Angie	Chompunuth Somluechachai	Healy Michael
Chang Chit Ann	Chng Angie	Chompunuth Somluechachai	Hee HY

Heng Yoke Wei	Kau Hue Peng	Lam Siew Wee	Leong Pooi Wan
Hew Siew Phin	Kea Wai Fui @ Yap Wai Fui	Lau Chiew Seng	Leong Shuh Chen
Hii Lee Kiong	Kee Soo Li	Lau Hee Phay	Leonora Leonora
Hii Siik King	Keh Bee Lan	Lau Mee Yean	Leow Yih Yin
Hii Wee Ning	Kelly Lim Lew Cheen	Law Sui Hiang	Lew Shin Yee
Ho Kuok How	Kevin Mok You Jie	Law Yih Bing	Liau Yong Jian
Ho Siew Chin	Khaw Shuenn Cheng	Lay Im Tan	Lie Pik Tho
Ho Soo Yin	Khaw Siok Han	Lee Ah Hatt	Liew Choi Lien
Hoh Luan Hong	Kh'Ng Weng Shan	Lee Ah Lan	Liew Kwai Choong
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Huang King Huai	Khoo Miaw Ru	Lee Boon Chye	Liew Syueh Ling
Huang Mei Ting	Khoo Serene	Lee Chien Un	Liew Yuk Fei
Hui Sim Koh	Khoo Zhong Seng	Lee Chor Yoke	Light Wong
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In Yung Phang	Khor Sze Ping	Lee Hui Thing	Lim Bean Huey
Irene Ngiam	Kiew Boon Ken	Lee Hui Yee	Lim Belinda
Ismail Zakaria	Kik Siew Lee	Lee Khia Kiat	Lim Chai See
Ittidej Krutrabbiab	Kit Kwee Lam	Lee Kit Yeng	Lim Cheng Siong
Jackson Ting Lik Hua	Koay Bee Hoon	Lee Li Teng	Lim Choon Seng
Jaime Shun	Koay Leng Leng	Lee Ling Jie	Lim Chwee Chwee
James Lim	Koay Wen Jian	Lee Mei Yeo	Lim Ee Ying
Jannicar Nayve	Koh Chee Hao	Lee Nyah Chan	Lim Kian Min
Jasmine Aliya Ho	Koh Ooi Bing	Lee Qiau Ying	Lim Kim Lian
Jee Chee Siong	Koh Siew Hung	Lee See Hooi	Lim Lai Geok
Jeff Hintze	Kok Siau Yien	Lee Shwu Fei	Lim Lay Nyen
Jeremy Quah	Kong Fui Chau	Lee Siau Hui	Lim Say Bin
Jessica Quek	Kong Hie Eng	Lee Sing Kwong	Lim Shioe Lee
Jimmy Aman	Kong Jia Xin	Lee Siow Hoon	Lim Wei Chiang
Jintana Tangchavalit	Kong Kok Ken	Lee Wai	Lim Wei Teng
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Joanne Chui Sen Khaw	Krissana Chimpinit	Lee Yan Ru	Lim Yin Sien
Jompoj Hongvilas	Kritradatun Macharoen	Lee Yong King	Lim Yong Sheng
Jongruk Pakinsee	Ku Meh Heong	Lee Yuen Leng	Lin Kah Huay
Josephine Ang Dun Ai	Ku Wai See	Lee Yuet Phin	Linda Kong Siu Lai
Joyce Ang Dun Le	Kwang Khai H'ng	Lee Yuk Yee Teresa	Linda Law Mei Ling
Jurena Goh	Kwintratm Rattanphumira-jtibadee	Lee Zi Thung	Ling Kuok Lee
Kang Keat Seang	La Linda Yong Lay See	Lei Fei Fei	Ling Pik Hong
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Kasinee Kasemsai	Lam Bee Mau	Leo Hui Shyan	Loh King Chung
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Lorraine Khoo Bee Kim	Ng Nei Nei	Phang De Ren	Siau Shiang Yeap
Louis Tan Eng Hao	Ng Pik Fen	Phang Hoi Ling	Sienna Lim
Low Ai Nee	Ng Poh Gaik	Phang Wei Ping	Siew Kian Lim
Low Chien Keem	Ng Siew Len	Phey Phey Chai	Siew Lee Siam
Low Chien Tat	Ng Sock Wen	Phoebe Ting Fu Ning	Siew Wan Tan
Low Ching Tiam	Ng Yeek Huei	Poh Hock Aun	Sim Yi Jin
Low Eng Suang	Ngo Kuan Ming	Poh Poh Phua	Sin Jit How
Low Ern Yee	Nidvadee Pongsirithanakul	Poh Soo Mei	Sinnasamy Vasudra Davi
Low Kah Heng	Noor Hayati Binti Hamdani	Pratadaja Susanti	Siok Hua Ding
Low Qian Zhi	Oh Yew Lin @ Ooi Yew Lin	Preeya Chainiyom	Sirirath Panitchayarom
Low Rose	Oi Ching Pei	Premyuda Luangjai	So Siew Hing
Lu Ling Yien	Ong Chai Hoon	Presillyn Tan Jie Yin	So Wan Nee
Lua Ai Siew	Ong Ho Inn	Prime Steel Resources	Soo Eng Leong
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Lynn SD	Ong Kean Peng	Quah Siew Ling	Soo Yoke hui
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Mah Guo Dong	Ong San San	Rassamee Pengwong	Soong Suk Ping
Maria Leilani Pampolina	Ong Seok Chin	Regina Wong He Wey	Marilou Gonda
Marilou Gonda	Ong Sine Hock	Riana Xaverius	Mei Chuen Hoo
Mei Chuen Hoo	Ong Way Huey	Ronald Lim Zhi Hao	Michelle Keok Hui Teh
Michelle Keok Hui Teh	Ong Yoke Meng	Ronnachai Dachtuyawat	Monnapat Mallikamas
Monnapat Mallikamas	Ong Lee Lee	Rosalind Tan Li Leng	Moo Chew Yean
Moo Chew Yean	Ooi Kok Low	Roselyn Yong Chih Hui	Napassorn Junpanichravee
Napassorn Junpanichravee	Oon Kim Hoe	Rungnapa Putivanich	Napat Amornpimon
Napat Amornpimon	Pakwalun Angkasekvilai	Sai Yunyun	Napat Kamnoedlom
Napat Kamnoedlom	Pang Ai Jia	Saigal Pemla	Nar Justina
Nar Justina	Pang Hok @ Pang Hoe Hwa	Sammie Ho	Nattavee Anuchot
Nattavee Anuchot	Pang Kee Beng	Sandra Ting Wei Wen	Natthanon Lerkkumsup
Natthanon Lerkkumsup	Pang See May	Sao Sang Yin	Neo Beng Hock
Neo Beng Hock	Pang Yew Wan	Saovalux Sinlua	Neo Ling Ling
Neo Ling Ling	Panicha Suesattabongkot	Sasiang Dahlia Surapati	Neo Sui Ping Jane
Neo Sui Ping Jane	Parinda Wattanasuthipong	Seaan Yew	Ng Chee Sin
Ng Chee Sin	Patiparn Nangam	Seah Peck Boon Samantha	Ng Chin Nam
Ng Chin Nam	Pattanan Homboonyasak	Seneviratne Paul	Ng Ching Seng
Ng Ching Seng	Pauline Chen	Navaratna	Ng Dorothy
Ng Dorothy	Pauline Foo Fong Ting	Seoh Meng Hong	Ng Foong Luan
Ng Foong Luan	Paveenrat Wongprasert	Seok Lan Ng	Ng Hui Lee
Ng Hui Lee	Peh Ying Ying	Sha Ing Ting	
		Shi Fung Tan	

Tan Cha Boo @ Tan Lee Kheng	Teh Bat Kuan	Warisa Iamsaard	Yeoh Zhong Meng
Tan Choo Boey	Teh Hui Xing	Wichai Khantikittikul	Yeoh Zhong Xiang
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Tan Gaik Ying	Teo Hee Kee	Winson Lee	Yew Keat Chim
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Tan Hung Hoon	Teoh Gaik Pheng	Won Yann Lih	Yii Su Ing
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Tan Kok Tiong	Teoh Qi Yi	Wong Ei Min	Yoke Peng Wong
Tan Lee Pheng	Ter Teng Teng	Wong Hoi Lin & Yeap Heong Moi	Yoke Ping Pang
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Tan Pek Yun	Thanaporn Pongsutham	Wong Lee May	Yong Teck Leong
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Tan Qi Han	Th'Ng Chiew Gan	Wong Leh Keong	Yook Choon Show
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Tan Tian Chee	Ting Chai Tink	Wong Teng Siong	Yun Nee Soon
Tan Tian Hong Alvin	Ting Geik Poh	Wong Yin Keng	Yvonne Foo Siew Kin
Tan Wan Ting	Ting Ley Yin	Woon Pei Qi	Zhang Yin Di
Tan Zi Ling	Ting Siew Chin	Tiong Tina	
Tanawan Tanakkasaeranee	Tiong Yee Chee	Woon Suat Ing	
Tang Chooi Yen	Tnew Poh Yuin	Yak Siew Gim	
Tang Huey Jin	Toh Li Ping Teelia	Yan Kin Wan	
Tang Lok Lee Michael	Toh Tai Keun	Yang Cheng Tan	
Tang Ming Luan	Tong Jhong Jing	Yang Nai Tan	
Tang Pei Lei	Toper Sdn Bhd	Yap Lan	
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Tang Yah Chee	Tuak Chu Chin	Yap Sow Chan	
Taspol Ponpisit	Virginia Aileen Cayco	Yap Weng Kueen	
Tatchai Chailapsiri	Bonifacio	Yap Yee Sin	
Tay Bee Lai	Vongphet Silisouk	Yarika Kruaboonma	
Tay Kwee Lian	Voo Lee Chu	Yau An-Tung	
Tay Shirley	Waeota Rangseeprasertsin	Yeap Chooi Hsia	
Teay Rui Feng & Chin Su Ching	Wai Chen Liew & Ching Fun Lee	Yeau Siew Moi	
Tee Bee Ling	Wan Mok Chan	Yee Cong Soon	
Tee Swee Ying	Wan Poh Wah	Yeoh Jin Wen	
Tee Yee Woan	Wang Chun Li	Yeoh Siew Foong	
		Yeoh Yi Wei	

## NOTE

## NOTE

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