Communication between the doTERRA Corporate Office and our amazing Wellness Advocates is incredibly important to the success of the Australian & New Zealand markets. Here's a breakdown of our various communication platforms, who they're for, when they're used, and what you can expect from them!

How we talk to you



Leadership calls

Who: Leaders ranking Silver and above What: Updates, announcements,

motivation and training

When: Bi-monthly

Where: Zoom invite notification on TeamApp

Diamond calls

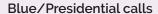
Who: Leaders ranking Diamond and above

What: Updates, announcements,

motivation and training

When: Bi-monthly

Where: Zoom invite notification on TeamApp



Who: Leaders ranking Blue Diamond

and above

What: Updates, announcements,

motivation and training

When: Bi-monthly

Where: Zoom invite notification on TeamApp



Social Media:

Who: All members and other brand followersWhat: Information regarding promotions,

new releases, and product education

Where: Instagram, Facebook, Youtube

TeamApp:

Who: Leaders ranking Consultant and above

What: Primary resource of immediate

updates and announcements

When: As needed

Where: Download "Stack TeamApp" from the

App store or Use TeamApp from

computer or device Where: www.teamapp.com

Search: AU & NZ DOTERRA LEADERS

How you talk to us



Member Services

Who: All members

What: Assistance with questions, concerns

or feedback, tracking orders, helping navigate the Back Office, updating

account information etc...

Where: Phone (02) 8015 5080

When: (Subject to change throughout

the year with daylight saving)



Business Advancement Team

Who: Wellness Advocates between ranks of Consultant to Premier.

What: Assistance with advancing businessWhen: Monday - Friday 9am - 5pm AEST

Where: Phone (03) 8540 3153

Email: aunzbusinessadvancement@doterra.com

Account Management Team

Who: Leaders ranking Silver and above

What: Any questions or concerns, particularly

regarding business building

When: Monday - Friday 9am - 5pm AESTWhere: Find contact information by rank here

How you talk to each other

Leadership Facebook Groups

Silver Plus Mastermind Group



Who: Achieve rank Premier or higher during the

qualification period.

What: Community building - identify wins,

share resources, and ask for help

with team concerns

When: As needed

 $Where: \ \ www.facebook.com/groups/aunzsilverplus mastermind$



Diamond, Blue & Presidential Mastermind Group

Who: Achieve rank two times during the

qualification period.

What: Community building – identify wins, share resources, and ask for help

with team concerns

When: As needed

Where: www.facebook.com/groups/aunzmastermindgroup



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