

# dōTERRA®






## LOYALTY REWARDS ★ PROGRAM ★

- ✓ Earn up to 30% in free product points
- ✓ Free product of the month
- ✓ Receive a surprise gift\* on your birthday month

\* Terms & conditions apply.

### Earn up to 30% in free product points:

You can earn from 10% up to 30% back on your LRP orders. The longer you participate in the program, the larger percentage you get back on your purchases.

 months 1 to 3 <b>10%</b>	 months 4 to 6 <b>15%</b>	 months 7 to 9 <b>20%</b>	 months 10 to 12 <b>25%</b>	 months 13+ <b>30%</b>
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### BENEFITS OF LRP



### Free product of the month:

Receive one free product monthly whenever you purchase at least 125PV in a single order on LRP between the first and fifteenth of the month. The free product of the month changes each month and can be earned only once a month.



### Receive a surprise gift\* on your birthday month:

Purchase a minimum of 100PV on LRP Malaysia OTG in a single order during your birthday month and receive a surprise birthday gift.

\*Terms & conditions apply

## Malaysia Loyalty Rewards Program

- Minimum monthly Loyalty Rewards Program (LRP) order of 50PV in a single order to earn product credits.
- Must subscribe to the LRP order every month, between the 1st - 28th day of the month.
- Orders with a minimum of 1PV\* will maintain both Loyalty Reward level (%)† and previously accrued points.
- Failure to comply will result in losing the Loyalty Reward level(%) and previously accrued points.
- No maximum monthly credit accumulation limit.
- Product credits will expire 12 months from the date of issue.
- Product credits can be used to purchase full PV products only.
- Product credits can be redeemed by phone at +603 2633 7888 or online in the new "Shopping Cart".
- Redemption orders have no PV. Please note that once a redemption order has been processed, items redeemed are non-refundable and non-exchangeable.
- A redemption fee of RM12, it is applicable for taxes, and the shipping and handling charges will be applied per single order redemption.
- Must be an LRP participant for 60 days before credits can be redeemed.
- All product credits and percentage will be immediately cancelled with LRP cancellation.
- Product credits have no case redemption value and are non-transferable.
- Products purchased with LRP credits are not for resale.
- Cancellation of LRP order must take place over the telephone by calling Member Services at +603 2633 7888 or email to [malaysia@doterra.com](mailto:malaysia@doterra.com).

\*Loyalty Rewards orders must exceed 50PV per single order to earn Reward Points.

†Loyalty Rewards orders must exceed 50PV per single order to advance Loyalty Reward levels (%).

## Malaysia LRP Birthday Gift Program

- To be eligible for the Malaysia LRP Birthday Gift, participating Wellness Advocates (WA)/Wholesale Customers (WC) must meet the following criteria:
  - i. Registered as a local Malaysia WA/WC or international WA/WC who live in Malaysia
  - ii. Have an active LRP template in Malaysia
  - iii. Purchase a minimum of 100PV on LRP Malaysia OTG in a single order on his/her birthday month
  - iv. Members who have submitted their copy of the Identity Card/Passport to the Customer Service department
- Each co-applicant member in a WA/WC account may receive one (1) Birthday Gift per calendar year – one (1) Birthday Gift per person per year in the account.
- Birthday Gifts are free dōTERRA items determined based on availability on the day of redemption. WA/WC may not choose, exchange or sell items received as a Birthday Gift.
- How to Redeem
  - Via Virtual Office**  
The birthday gift will be automatically included into the LRP order in the birthday month for the members who are entitled for it.
  - Via email**  
WA/WC must email in the redemption request along with 100PV LRP order within his/her birthday month to [malaysia@doterra.com](mailto:malaysia@doterra.com). The email must include the following:
    - i. 100PV LRP Order to be processed on birthday month
    - ii. Name and IC
    - iii. Local Malaysia WA/WC ID
    - iv. Date of Birth (DD/MM/YYYY)
    - v. Delivery Address (within Malaysia)
- If the WA/WC is unable to submit the redemption email along with his/her 100PV LRP Order, WA/WC is still eligible to submit within his/her birthday month, however a flat rate of RM15.00 will be charged to ship the Birthday Gift.
- WA/WC who is unable to redeem his/her Birthday Gift during their birthday month will need to wait until their next birthday month.
- dōTERRA Malaysia reserves the right to amend the mechanisms, and the terms and conditions without prior notice.

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