dōTERRA

Business

Do's & Dont's Guideline

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01. AUTHORIZED PLATFORMS TO PROMOTE doTERRA

Wellness Advocates who promote doTERRA's products and business opportunities may only do so through online platforms that are approved by the company, such as **mydoterra.com**, **personal websites**, **Facebook**, **Instagram**, **Twitter**, and **Pinterest**.

Online auctions, shopping apps, or mall sites, such as *Lazada.com*, *Taobao.com*, *Shopee*, *Mudah.com*, *Lelong.com*, *Quinpay and any other unauthorize online sites / platform* are not allowed.











Promotions & Enrollment may not be altered or enhanced with additional free or promotional products, sales aids, merchandise, samples, free shipping fees or services, or PWP (Purchase with Purchase).

Promotion period 1/1/2022 - 15/1/2022.

X DON'T

Home Essential Kit + Fractionated Coconut Oil





O3. AVOID MISLEADING INFORMATION AND ADVERTISING

Keep your promotional materials from being misleading. It must be clear and should include a dōTERRA Wellness Advocate logo.



Products that are not registered in Malaysia, cannot be retailed, advertised or promoted. Wellness Advocates are only allow to promote market-approved products or registered products that have obtained market authorization in Malaysia.



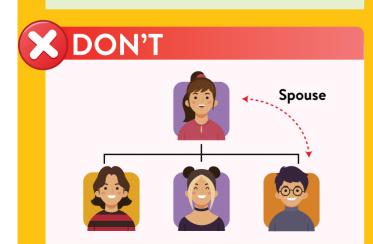
05. OFFERING ANY dōTERRA PRODUCTS AT LESS THAN WHOLESALE PRICE IS PROHIBITED

To retain value, all products should not be advertised and/ or sold below the company's wholesale price. Recommended price for non-member is the retail price.

DO







06. ONE MEMBER, ONE DISTRIBUTORSHIP

DO

DON'T

WHOLESALE

PRICE RM XXX

ONE DAY

SPECIAL @ RM XX

A Wellness Advocate may not have a simultaneous beneficial interest or be a co-applicant in more than one Distributorship, or simultaneously own a beneficial interest in a Wholesale Customer account.

ADVERTISING AND USE OF THE COMPANY'S INTELLECTUAL PROPERTY RIGHTS

- a. Trademark rights are exclusive, and Wellness Advocates are allowed to use doTERRA registered trademark when
 - (i) Using or posting images of doTERRA products;

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- (ii) Linking to your doTERRA sites such as your back office;
- (iii) Using "doTERRA" and "CPTG" when only describing the products and Company;
- (iv) Putting "a dōTERRA Wellness Advocate" under the 'About' section in your Facebook page. Using any dōTERRA trademarks or similar trademarks and logos as a social media page's name or on any merchandise is not allowed.
- b. Wellness Advocates also may not use doTERRA Intellectual Property name(s) in a domain name without express written approval from the Company. Examples of use that are not acceptable: "doTERRAKL.com", "doTERRAcompany.com" "doTERRAcorporate.com," etc. Wellness Advocates should consult the Media Specific Guidelines from the doTERRA Malaysia office.

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A Wellness Advocate may not make any medical or health claim for any product nor specifically prescribe any given product as suitable for any specific ailment, as that type of representation implies the products are drugs.

For compliance related enquiries, please visit **doTERRA Malaysia > Discover > Literature > Business Section** to receive full details, or you may contact Compliance Malaysia by writing to <u>mycompliance@doterra.com</u>.

Note: All the information is correct at the time of printing and subject to change without prior notice.

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