dōTERRA

PREFERRED CUSTOMER - INDIA

First & Last Name	Date of Birth
Co-Applicant Name (if applicable)	Email
Address	Phone Number
City	Enroller ID
State/PIN	Enroller Name

☐ SIMPLE STARTER KIT:

WHOLESALE: ₹10,443.00

PV: 105

(15mL): Lavender, Lemon, Peppermint, döTERRA On Guard® Protective Blend, döTERRA Breathe® Respiratory Blend, Cap Stickers (1 Sheet Singles



☐ HEALTHY EXPERIENCE KIT:

WHOLESALE: ₹11,605.30

PV: 105

Includes:
(5 mL): Frankincense, Lavender, Lemon,
Tea Tree, Oregano, Peppermint, döTERRA
Breathe® Respiratory Blend, DigestZen™
Digestive Blend, döTERRA On Guard®
Protective Blend, döTERRA Deep Blue®
Soothing Blend, döTERRA Peep Blue®
Coonut Oil 115 mL, Cap Stückers (1 Sheet
Singles & 1 Sheet Blends)



☐ HOME ESSENTIALS KIT:

WHOLESALE: ₹23,263.70

PV: 210

Includes: (15 mL): Lavender, Lemon, Peppermint, TeaTree, Oregano, Frankincense, döTERRA Breathe® Respiratory Blend, döTERRA Deep Blue® Soothing Blend 5 mL, DigestZen™ Digestive Blend, döTERRA On Guard®

Protective Blend, döTERRA Fractionated Coconut Oil 115 mL, Cap Stickers (1

Sheet Singles & 1 Sheet Blends)



PRODUCT	QUANTITY	ITEM PRICE	TOTAL PRICE
PAYMENT METHOD:		SUBTOTAL:	
		TAX:	
		GRAND TOTAL:	

Ш	I want to be a Preferred Customer of doterra. I have read and agree to the terms and conditions found on the back of this form and online on doterra.com.	i agree that	I do not
	currently have an interest in any döTERRA account.		

Signature

Date

doterRA Preferred Customer Agreement and Order Form: Terms and Conditions

 Membership. A Preferred Customer Membership ("Membership") allows you to purchase doTERRA products for personal use at doTERRA wholesale prices. doTERRA reserves the right to refuse Membership to any applicant.

2. Return Policy.

- a. Return of Products Within 30 Days. doTERRA will refund one hundred percent (100%) of the purchase prices of Currently Marketable products purchased from doTERRA that are returned within thirty (30) days of purchase, less shipping costs. doTERRA will provide a product credit of one hundred percent (100%) of the purchase price or a refund of ninety percent (90%) of the purchase price (plus applicable tax if prepaid) on products purchased from doTERRA not Currently Marketable that are returned by me within (30) days of purchase, less shipping costs.
- b. Return of Product Within 31 to 90 Days. From thirty-one (31) days and up to ninety (90) days from the date of purchase, doTERRA will provide a product credit of one hundred percent (100%) or a refund of ninety percent (90%) of the purchase price on Currently Marketable products purchased from doTERRA that are returned by me, less shipping costs.
- c. Returns From 91 days to One Year After Purchase. After 91 days and up to twelve (12) months from the date of purchase, doTERRA will provide a Product Credit of ninety percent (90%) or a refund of ninety percent (90%) of the purchase price on Currently Marketable products purchased from doTERRA that are returned, less shipping costs (excludes limited time offers and expired items).
- d. Currently Marketable. Products shall be deemed Currently Marketable if each of the following elements is satisfied: 1) product is purchased from doTERRA; 2) they are unopened and unused; 3) packaging and labeling have not been altered or damaged; 4) the product and packaging are in a condition such that it is a commercially reasonable practice within the trade to sell the merchandise at full price; 5) the product expiration date has not elapsed; and 6) the product contains current doTERRA labeling. Products shall not be considered Currently Marketable if doTERRA discloses prior to purchase that the products are seasonal, discontinued, limited time offers, or special promotion products not subject to the Return
- 3. Loyalty Rewards Program. While there is no requirement to purchase products, a Member can ensure that the Member will receive monthly deliveries of dōTERRA products by enrolling in the Loyalty Rewards Program (LRP) after the first month of enrollment. LRP eliminates the inconvenience of placing monthly orders manually. If the Member's LRP Order is at least 50 Personal Volume (PV) points every calendar month, the Member is eligible to receive Product Credits each month. PV is the point value of products purchased by a Member in one calendar month. Not all products will generate PV points and PV does not include purchases of product with Product Credit. The PV of a product is clearly delineated on the Product Order Form. Product Credits are non-cash redeemable points that can be used to purchase dōTERRA designated products. Product Credits are granted as part of the LRP and in the discretion of dōTERRA. After

- Member has been an LRP participant for 60 days, Member can redeem Product Credits to purchase full PV products. LRP Product Credits can be redeemed for 12 months from the date of issue, after which they expire. The credits can be redeemed for a INR 225 fee, for each 100 Product Credit redemption, by calling (022) 4015 3862. Products purchased with LRP credits are not for resale, nor can such product be returned. Redemption orders have no PV and cannot be combined with other product orders. Product Credits have no cash redemption value and are not transferrable. All Product Credits will be cancelled if participation in the LRP program is cancelled. A Member's primary LRP order may only be cancelled by calling doTERRA. Any subsequent LRP order can be cancelled online.
- Resell of Products. I agree that I will not sell doTERRA products purchased through the Membership.
- 5. Limitation of Liability. To the fullest extent allowable by Indian laws and regardless of the form of any claim (whether in tort, contract, or other), I agree döTERRA, its members, managers, directors, officers, shareholders, employees, assigns, and agents (collectively referred as "affiliates"), shall not be liable for special, indirect, incidental, consequential, punitive, or exemplary damages. If döTERRA is found liable on any claim I make, I agree the maximum amount of damages I may claim shall be limited to the total amount money döTERRA actually received from me pursuant to the terms of this agreement.
- 6. Dispute Resolution. In the event of any dispute, claim, question, or disagreement arising out of or relating to this Agreement, the parties hereto shall first use their best efforts to settle the dispute, claim, question, or disagreement. To this effect, they shall consult and negotiate with each other in good faith and attempt to reach a just and equitable solution satisfactory to both parties. If they do not reach such solution with a period of 60 days, then, upon notice by either party to the other, all disputes, claims questions, or differences, except as provided herein, shall be referred to a sole arbitrator to be appointed mutually. The provisions of the Arbitration and Conciliation Act, 1996 will be applicable and the award made there under shall be final and binding upon the parties hereto, subject to legal remedies available under the law. Such differences shall be deemed to be a submission to arbitration under the Indian Arbitration and Conciliation Act, 1996, or of any modifications, Rules or re-enactments thereof. The Arbitration shall be conducted in the English language and the seat or legal place of the arbitration shall be at Mumbai in the State of Maharashtra. The arbitration award(s) rendered there shall be final and binding on the parties. Judgment on the award(s) rendered there may be entered in any court having jurisdiction thereof.
- 7. Governing Law. To the fullest extent allowed by law, all actions arising out of or relating to this Agreement will be governed by the laws of India. I agree that, notwithstanding any statute of limitation to the contrary, any claim or action I may wish to bring against dōTERRA for any act or omission arising out of or relating to the terms and conditions or Membership must be brought within one (1) year from the date of the alleged act or omission giving rise to the claim or cause

- of action. Failure to bring such action within the permitted time shall act as a bar against all claims against doTERRA for such act or omission. I waive any and all claims or rights to have any other statute of limitations apply.
- 8. Electronic Communication. I authorize dōTERRA, its affiliates and independent contractors to communicate with me through electronic mail at the email address provided to dōTERRA. I understand that such email may include offers or solicitations for the sale and purchase of dōTERRA products, sales aids, or services.
- **9. Survival.** Sections 5, 6, 7, 8, and 10 of these terms and conditions, shall survive the termination of the Membership.
- 10. Data. By creating a Membership with doTERRA, I consent to the processing of personal data contained in my Membership application and account, and to the transfer of such personal data, together with information about my account purchase activities, to any of doTERRA's worldwide subsidiaries and affiliated companies, and to others who are in the sales organization or distribution chain for the purpose of administering the sales and distribution of doTERRA's products and for the purpose of providing sales activity to others in the sales organizations. I understand that this personal data may be transferred to recipients in countries other than the country in which the data originally was collected. Those countries may not have the same data protection laws as the country in which I initially provided the data. For additional information on doTERRA's privacy practices, please see doTERRA's privacy policy located at www.doterra. com. If you do not want this personal data processed or transferred as described herein, please do not create a Membership with doTERRA.
- 11. Amendment. This agreement constitutes the entire agreement between me and doTERRA with respect to the subject matter. I agree that these terms and conditions may be amended at any time at the sole discretion of doTERRA, and I agree that upon 30 days' notice any such amendment will apply to me. Notification of amendments will be published in official doTERRA materials including doTERRA's official website. The continuation of purchases of doTERRA products shall constitute my acceptance of any and all doTERRA amendments to the terms and conditions.

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