

# 200 PV FAQs

## Who is eligible to qualify for this promotion?

All members are eligible for this promotion including Wellness Advocates, Wholesale Customers and Retail Customers.

## How many times can I qualify for this promotion?

You may only qualify for this promotion up to four times during the month. If you wish to qualify for this promotion up to four times during a month, you must place separate single 200 PV orders to qualify.

## What types of orders qualify for this promotion?

All types of orders can qualify for this promotion, including Standard, Loyalty (LRP), One-Time Loyalty, Retail and Enrolment Orders.

## What products can I purchase to reach the minimum PV requirement for this promotion?

You can purchase any doTERRA product as long as your order reaches the minimum PV requirement stated.

## How do I receive the free product(s) stated in this promotion?

During checkout, the free product(s) will automatically be added to your order.

## Terms

**PV:** stands for Personal Volume. All products have a set amount of PV, which is often the wholesale value of the product, minus sales tax, shipping & handling charges. PV is NOT equal to the cost of an order. To view the set amount of PV for a specific product, please see the product description.

**Standard Order:** one-time order made by a Retail Customer, Wholesale Customer, or Wellness Advocate

**Loyalty Order:** one-time or recurring order made by Wholesale Customer or Wellness Advocate

## Rules

- Before placing the order, you must verify that the order is 200 PV or more.
- If your order is 400 PV or more, you will only receive one free item. You can only qualify once per order.
- Orders, once placed, cannot be changed, adjusted, or combined to qualify for the promotion.
- Orders placed outside of the promotion period do not count toward the promotion.  
No exceptions will be made.
- Free products don't have a cash value and cannot be traded or returned for points.
- If you have qualified for the promotion and did not receive free product(s), please contact Member Services.