

香港服務中心訂購方法

(1) 登入線上辦公室自行訂購 (只適用於香港會員)：最推介訂購方式 (最快速徑)

登入線上辦公室 <https://www.doterra.com/HK>

線上辦公室教學 - 忠誠客戶訂單設定



(2) 電郵至 hongkongservice@doterra.com: 第二推介訂購方式 (快速徑)

電郵至 hongkongservice@doterra.com 郵件內需提供以下資料：

- 會員號
- 末 4 碼
- 產品編號 及 數量
- 付款方式 (請提供信用卡資料)
- 聯絡電話
- 香港或澳門送貨地址 (如有)

注意：電郵需 1-3 個工作天完成，每月 15 日及 28 日為訂單高峰期，處理需時，請耐心等待。

(3) 致電 熱線訂購：852 -3197 6699 (每次通話 最多可處理 5 張訂單)

每月 15 日及 28 日為訂單高峰期，如未能進線，請多加利用留言信箱，我們會盡快回覆。

注意：請在留言內說出回撥號碼及姓名。

(4) 親臨 營業大廳 (每次輪候 最多可處理 5 張訂單)

每天 12 時-4 時為高峰期，若想盡快完成手續，歡迎各會員預先計好訂單點數，設定訂單內容。

建議多利用 線上辦公室電郵、電話預先下單，再前來 使用提貨專線取貨。另外，超過 5 張訂單更可預約領貨，詳情請查看以下二維條碼或向客服人員查詢。



(5) Drop-in Box 訂單投件箱

節省排隊時間，我們為您準備了“訂單投件箱”，讓您下單更輕鬆！郵寄單及 NFR 訂單尤其適合。

Hong Kong Office – Methods of Order Placement

(1) Log in to myoffice (Hong Kong members only): Most Recommended and fastest

Log in to myoffice at <https://www.doterra.com/HK>

LRP Order Setting Tutorial



(2) Email to hongkongservice@doterra.com: Recommended and fast

Email to hongkongservice@doterra.com with the following information :

- a. Membership number
- b. 4 digits password
- c. Product SKU and order quantity
- d. Payment method (please provide credit card details)
- e. Contact number
- f. Hong Kong/Macau delivery address (if applicable)

Orders will be completed within 1-3 working days, every 15th and 28th of each month are the peak time of ordering. Your patience and understanding is highly appreciated.

(3) By phone call : 852-3197 6699 (up to 5 orders per call)

Every 15th and 28th of each month are the peak time of the ordering. If you are unable to reach us, please leave message and we will reply as soon as possible. Please be reminded to leave your contact number and name in the message.

(4) Visit our Will Call (up to 5 orders per round)

12 to 4 pm is the peak hours every day. In order to complete the procedure as soon as possible, you are welcome to pre-set the order points and set the order before arrival. It is recommended to use the (1) myoffice, (2) email and (3) telephone to pre-order, and come to pick up by using the pick-up exclusive line.

Advance booking for bulk pick up orders (more than 5) is available, please scan the QR code below or contact customer service agent for details.



(5) Drop-in Box

In order to save your waiting time, we have prepared an "Order Drop Box" to make your order easier! It is specially suitable for shipping orders and NFR orders.

Note: The progress will takes 1-3 working days. Every 15th and 28th of each month is the ordering peak time. Your patience and understanding is highly appreciated.