

最新之運費及送貨安排 (更新)

為令會員不受疫情影響，足不出戶都能安心取貨，由8月1日起至31日，香港OTG訂單之運費將提供以下優惠：

單一訂單金額	運費
HK\$1,200以下	HK\$30
HK\$1,200或以上	免運費

- HK\$1,200之總額可合併兩個以上的訂單(例如: 新增一張訂單與7月或8月未取貨品合計共\$1200或以上便可電郵至hongkongservice@doterra.com 安排。
- 至於送貨方式，除了我們現有之運送服務外，您還可選擇以順豐智能櫃、順豐站或其他順豐網點作為收貨地址。順豐智能櫃或順豐站號碼及地址請參閱順豐網站：
<https://www.sf-express.com/hk/tc/index.html> ⇒ 選擇「網點地址」。

註：順豐智能櫃或順豐站收貨暫未能支援線上辦公室。您可選擇

- 1) 於EVO下單後，發電郵至hongkongservice@doterra.com提供訂單編號及順豐智能櫃或順豐站收貨地址作安排，或
- 2) 以電郵下單，範本如下：

電郵範本：

會員名： 陳大文
 會員號： 123456
 身分證末4碼/出生年月日： 000A
 送貨地址： H852PA45P
 筲箕灣筲箕灣道261號地下F1B號舖(洗衣寶)順便智能櫃
 (以手機號碼作聯絡可確保收到順豐以SMS發出之最新送貨資訊)
 手提電話：
 訂單內容： 檸檬精油*1
 付款方法： 信用卡/AR
 信用卡資料：
 持卡人姓名： 陳大文
 卡號： 1234 5678 9101
 有效日期： 08/2025
 卡背三安全碼cvv： 123

如對以上之運費及送貨安排有任何查詢，歡迎與客服聯絡，電話 3197 6699 / Whatsapp 或微訊至 6628 6806。



Latest shipping and delivery arrangements (Revised)

In order to prevent members from being affected by the epidemic, you can get our products without leaving your home. From August 1st to 31st, the delivery charges for Hong Kong OTG orders will be offered as follows:

SINGLE ORDER AMOUNT	DELIVERY CHARGE
HK\$1,200 below	HK\$30
HK\$1,200 or above	FREE

- The HK\$1,200 order amount can be accumulated. For example, self-pickup orders in July & August can add one new order and achieve HK\$1,200 can email to us for free delivery arrangement (email: hongkongservice@doterra.com).
- As for the delivery method, in addition to our existing delivery service, you can also choose to deliver the goods to SF Express EF locker, SF Centre or other SF stations. Please refer to the SF Express website for the code and the address:
<https://www.sf-express.com/hk/en/index.html> ⇒ Choose “SF Network”

Remarks: SF Network delivery is not applicable to Online purchase. You can either:

- 1) Place order via EVO and then send a separate email to hongkongservice@doterra.com providing the order number and the SF network delivery for arrangement. Or,
- 2) Place order via email. Template as below:

Name: Chan Tai Man
 WA#: 123456
 Last 4 digit of ID No./Birthday: 000A
 Delivery Address: H852PA45P
 Shop F1B, G/F, 261 Shau Kei Wan Road, Shau Kei Wan, HK(EF Locker)+
 Mobile No.: (mobile phone number would ensure that you can receive the latest delivery status via SMS sent by SF)
 Order Information: Lemon essential oil*1
 Payment Method: Credit Card / AR
 Credit Card Information:
 Card Holder: Chan Tai Man
 Credit Card No.: 1234 5678 9101
 Expiry Date: 08/2025
 CVV: 123

If you have any enquiries about the above freight and delivery arrangements, please contact our customer service at 3197 6699 / Whatsapp or WeChat to 6628 6806.

