



## LOYALTY REWARDS PROGRAM TERMS & CONDITIONS

Welcome to the terms and conditions (“Terms”) for our Loyalty Rewards Program ordering program (“LRP”). These Terms are between you and dōTERRA GH Ireland Ltd, dōTERRA Europe, Ltd, and or their applicable affiliate of your local market (dōTERRA GH Ireland Ltd, dōTERRA Europe, Ltd collectively referred to herein after as “dōTERRA” or “we” or “us”), and govern your and our LRP respective rights and obligations. Please note that your use of the doTERRA.com website and these Terms are also governed by our Privacy Notice, as well as all other applicable terms, conditions, limitations and requirements, including your enrollment Contract, all of which (as changed over time) are incorporated into these Terms. If you enrolled as a Wellness Advocate in the UK then you may establish an LRP 7 days after the date of your enrollment with dōTERRA. By placing an LRP order, you accept these terms, conditions, limitations and requirements. Please read these Terms carefully.

### Benefits

The LRP benefits and rules discussed on the Loyalty Rewards Program page at doTERRA.com are part of these Terms. With LRP monthly orders of 50 PV or above, you will begin to earn reward points in your first month that can be used to purchase dōTERRA products. After sixty (60) days of participating in the LRP, you may redeem reward points. All LRP reward points have no cash redemption value, are non-transferable, and expire twelve (12) months from the date of issue. LRP monthly orders of 50 PV or above earn reward points and advance LRP loyalty rewards percentages, up to thirty (30%) percent. Maintaining a monthly one (1) PV or above order will preserve your reward points and reward point accrual percentage.

Participating in the LRP will automatically create a monthly order according to your LRP template, until you cancel. We may, in our sole discretion, terminate your LRP at any time without notice. If we do so, you will only be charged for orders that have been shipped to you. dōTERRA reserves the right to change the LRP benefits and rules, including the reward point accrual percentages and eligibility, at any time in its sole discretion. All changes will apply to future orders, including for current LRP participants.

### Eligible Purchases

As a participant in the LRP, you may purchase dōTERRA LRP products identified on dōTERRA’s applicable region website located at doTERRA.com. Limited time offers and promotions are limited as published by dōTERRA. Products are subject to availability. Your participation in the LRP is voluntary and personal to you. You may not assign or transfer your LRP orders or any of the benefits to any third party without prior written consent. All returns under LRP are subject to our returns policy.

### Payment

The total cost charged to your payment method for each LRP order will be the cost of the product(s) on the day that your order is processed, plus any applicable sales tax and shipping and handling charges. The transaction currency will be that of your local market as designated on your region website. When redeeming reward points received from the LRP, there will be a €2 redemption fee for each order. Any eligible credit balances on your dōTERRA account may be applied toward the balance of your order before charging any remaining balance to your payment method.

**The charge for each LRP product shipment will be billed to the payment method used to create your LRP or as otherwise directed by you.**

**Your LRP participation will remain in effect until it is cancelled. You can cancel at any time over the telephone by calling Member Services the applicable number below.** If you cancel your LRP order and then reactivate it, the point percentage accrual may not carry over to you reactivated LRP order.

### Agreement Changes

We may, in our sole discretion, change these Terms upon thirty days’ notice published on dōTERRA’s website. If any change to these terms is found invalid, void, or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any remaining changes or conditions. YOUR CONTINUED PARTICIPATION AFTER WE CHANGE THESE TERMS CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES, YOU MUST CANCEL YOUR LRP.

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