

FREQUENTLY ASKED QUESTIONS – Wellness Your Way 2026

General

What is Wellness Your Way?

dōTERRA Wellness Your Way 2026 (previously Convention) is dōTERRA Australia and New Zealand's largest annual event, bringing together Wellness Advocates, customers, leaders and the wider dōTERRA community for an inspiring experience. Attendees can expect product education, hands-on activities, business insights, powerful keynote sessions, community connection, exclusive event experiences and opportunities to celebrate achievements across AUNZ. It is designed to help attendees feel informed, inspired and connected as they continue their dōTERRA journey.

Is there a dress code for Wellness Your Way?

Wellness Your Way is a business event; we would recommend smart-casual attire in which you feel comfortable. Please note that the venue is air-conditioned and you may need a jacket when you are sitting still.

Are children allowed to attend the event?

Children aged 16+ are welcome to attend corporate events provided they are registered and have their own ticket. If you are bringing a nursing infant, you are welcome to utilise the parents' room onsite at the venue.

We want to ensure all attendees are able to enjoy an environment of learning in each session. All venues are open to the public and we strongly suggest that children *not be left unsupervised* at the venue.

Is there a Lost and Found?

Yes! The Star venue staff will be able to direct you to its location. Any items found will be handed to The Star staff and placed in Lost and Found.

Will the event have wheelchair access?

Yes. Please let us know if you require wheelchair access.

Tickets and Registration

How can I see if I have purchased a ticket?

After you have purchased a ticket, you will receive a confirmation email from **Eventbrite** and funds will be withdrawn from your bank account. If you are still unsure, please contact eventsaunz@doterra.com

Do I need to be a Wellness Advocate to attend, or can I be guest of a Wellness Advocate?

Wellness Your Way is an event designed for everyone with a passion for essential oils and wellness. We look forward to meeting you!

Can I purchase a ticket for one day of Wellness Your Way only, as I can attend only one day?

Your Wellness Your Way (Convention) ticket entitles you to attend both days of event. There are no pro-rata tickets available for purchase if you can attend only one of these days.

What is the last day I can purchase a Wellness Your way ticket online?

Wellness Your Way and Gala tickets will be available right up until the event this year, closing only after it is over.

What if I have an extenuating circumstance and I can no longer attend Wellness Your way e.g., a death in the family, extreme ailments, or a catastrophic event?

Please contact eventsaunz@doterra.com for further assistance.

If tickets sell out, can I be added to a waitlist?

Get out your Console® oil - unfortunately there is no waitlist! We encourage you to purchase your tickets early to avoid disappointment.

Is lunch included with my ticket?

No, catering is not included with Wellness Your Way Tickets.

There are cafes and restaurants within short walking distance of The Star open to the public to purchase lunch, beverages and snacks.

Why do I need a name for each Wellness Your Way ticket purchase?

A name badge and lanyard is printed and provided for each Wellness Your Way attendee. This will be your all-access pass to Wellness Your Way 2026 and is required to be worn during event attendance, except for the dōTERRA Gala.

Products, Events and Attendance**What products are you launching?**

Shhhhh. All will be revealed at Wellness Your Way 2026! Come along to be the first in the know!

Will there be dōTERRA product or merchandise for purchase?

Yes, we will have a selection of Wellness Your Way products, as well as a variety of limited-edition Wellness Your Way merchandise. No other products will be available for purchase or pick up during Wellness Your Way.

Credit card payments only – no cash or cheques will be accepted.

If I don't make it to Wellness Your Way, can I have any product or merchandise available at the venue be shipped to me?

Because we love seeing your faces, you must be in attendance at Wellness Your Way in order to receive or purchase any product or merchandise available at the event. You may want to bring an extra suitcase for your purchases!

Will the Wellness Your Way Kits be available for online purchase?

Yes! The Wellness Your Way Kits will be available for online pre-sale from 12pm Friday 31 July while stocks last, and will be shipped to you at a later date. To be the first to experience The Wellness Your Way Kits, it will be available for onsite purchase from 12pm Friday 31 July while stocks last.

Who will be speaking at Wellness Your Way?

Detailed information on the agenda, including any special guest or keynote speakers, will be available soon – check back for details.

Venue, dates, and speakers are subject to change without notice.