

### LOCAL SHIPPING REWARDS PROGRAM!

The Local Shipping Rewards Program helps a consultant earn free product credits that can be redeemed towards dōTERRA products. Any Preferred Member or Wellness Advocate can earn Shipping Reward Program (SRP) Points in 3 ways: (1) By placing any online order, (2) By placing a Loyalty Rewards (LRP) or enrolment order, or (3) by placing an online LRP or enrolment order.



- Any **online or automated order** placed by a Wellness Advocate or Preferred Member (PM) will receive 50 percent of the value of the shipping costs in Shipping Reward Program (SRP) points.
- Any **Loyalty Rewards or enrolment order** placed through our member services line will receive 50 percent of the value of the shipping costs in SRP points.
- If a **Loyalty Rewards or enrolment order** is placed **online\*** the consultant or member will receive 100 percent of the shipping costs in SRP points (in essence, FREE shipping).

### Frequently Asked Questions

#### \*What does “online or automated order” mean?

- This is an order placed by a WA or PM online through their back office that remains untouched by a customer service agent.

#### What markets can participate?

- Australia Local Orders only.

#### When will points be added?

- SRP points will be added to accounts during the commission run approximately 15 days after the end of each month.

#### What orders qualify for Shipping Reward Points?

- Local standard orders as well as Local Loyalty Reward orders can qualify for SRP points as long as they meet the program criteria.

#### What if an order is returned?

- If an order is returned, SRP points from the order will be cancelled.

#### Does the Shipping Rewards Program only apply to standard shipping?

- No, any shipping method will qualify for SRP points as long as the order meets the program criteria.

#### Will SRP points expire?

- SRP points will expire based on the same expiration schedule as LRP points.

#### Why did my order take more than 2–5 days for standard shipping?

- The 2–5 days does not include warehouse processing time. Please allow 24 hours for processing on all forms of shipping.

#### Example of 100% shipping in SRP points

ORDER SUMMARY	
Item(s) Subtotal	\$144.00
Shipping	\$9.95
<b>Estimated Shipping Reward Points</b>	<b>+ 10.00</b>
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<b>Total Amount Due:</b>	\$153.95
	<b>TOTAL PV 115.00</b>
SHIPPING OPTIONS	
Standard Shipping (\$9.95)	<input checked="" type="radio"/>
Express Shipping (\$16.95)	<input type="radio"/>
dōTERRA Will Call	<input type="radio"/>
<hr/>	
<b>This is for Personal Consumption</b>	<input checked="" type="checkbox"/>