

dōTERRA®

Dad

AUSTRALIA & NEW ZEALAND

FAQs

Is there a limit on how many of each of the Father's Day Gift items I can purchase?

There is a limit of five per account for each of our Father's Day Gift items.

How long will the Father's Day Gift items be available for?

We will launch the Father's Day Gift offering on Tuesday 3 August 10am AEST/12pm NZST and the gift offering will be available until 8 September 11.59pm AEST | 1.59am NZST (following day) or while stocks last. We do have limited amounts of stock available, so make sure you place your order to avoid disappointment.

Can I use my points to purchase the Father's Day Gift items?

As with all our Limited Time Offers (LTOs), you are unable to use points to purchase these items.

Can I use my AR balance to purchase the Father's Day Gift items?

Yes, you can use your AR balance to purchase our Father's Day Gift items.

Am I able to process my order on my LRP template?

You can add the Father's Day Gift items to your Loyalty Rewards Program (LRP) template, but you will be required to "process now". You are unable to save the Father's Day Gift items to your template.

Will I need to add a standard item to my LRP template in order for it to process?

Yes, you will need to have a standard item on your order so that it will process, we recommend adding what you would like to you your usual monthly Loyalty Rewards Program order and processing it now.

I have team members in Europe - are they able to purchase items from the Gift Offering?

No, only Australian and New Zealand accounts are able to purchase these items through the Australian or New Zealand warehouses.