

Essential Oils *made easy*

What are *essential oils*?

- Pure plant extracts from plants (50-70 times more powerful than herbs).
- Nature's defence mechanism for plants and cells.
- Used throughout history for health benefits.
- Highly concentrated - 1 drop of peppermint essential oil = 28 cups of peppermint tea.
- Safe, effective & affordable as an alternative to synthetic remedies.



Why use *essential oils*?

Essential oils don't replace traditional medication, however they provide a natural alternative to commonly used medicine.

They provide:

- Hundreds of health-supporting compounds.
- Ability to treat the problem versus masking the symptoms.
- A proactive, informed approach to self-care.
- No harmful side effects or risk of addiction.
- Safe use for the whole family.

Why dōTERRA *essential oils*?

SAFE

Quality! dōTERRA has established a standard of purity: CPTG[®]. Plants are grown & oils are harvested in their natural habitat. Each batch undergoes the world's most stringent tests for purity & potency. This means our oils are free from synthetics & adulteration.

EFFECTIVE

Plants produce essential oils to act as a defense mechanism (fungus, virus, bacteria and mould). Essential oils can penetrate the cell membrane. Essential oils help you take control of your health naturally. Our most popular oils and supplements are TGA listed as natural medicine.

AFFORDABLE

Only cents per drop vs. costly fees and prescriptions. Available at home immediately as opposed to waiting for a doctor or going to the shops.



How to use *essential oils*?



ORAL

- Add to water, drop under the tongue or put in a capsule
- Nourishes the whole body - including the digestive system, mouth, throat, liver and urogenital tract



TOPICAL

- Powerful! One drop can service every cell of your body
- Fast acting when applied to desired area to target specific, localised needs
- Dilute with Fractionated Coconut Oil for safety & efficacy



AROMATIC

- Inhale or use a diffuser. Inhaling essential oils has the power to affect your mood
- Kill germs in the air & freshens environment
- Supports respiratory function

Live a *wellness lifestyle*

dōTERRA offers products that fit into every pillar of wellbeing, from daily nutrition, to metabolic health, to managing stress, to reducing toxic load.

That's informed self care!



What are the top 3 *health needs or challenges* for you or your family?

1.
2.
3.

10 essential oils every home needs

Essential oils have been treasured for thousands of years, traditionally used in aromatherapy and in Western Herbal medicine offering nature's purest aromas and benefits to support health and wellbeing.



Lavender T A O

Traditionally used in aromatherapy to:

- relieve pain
- soothe skin burn
- reduce symptoms of stress
- reduce occurrence of mild anxiety

Traditionally used in western herbal medicine to:

- relieve sleeplessness



Lemon T A O

Enhance cognitive performance.

Traditionally used in aromatherapy to:

- support healthy mood balance
- enhance immune system and respiratory function

• supports healthy digestion

- relieve mild arthritic symptoms



Peppermint T A O

Traditionally used in aromatherapy to:

- relieve tension headaches
- support cognitive function

Traditionally used in western herbal medicine to:

- relieve sore throats
- support digestive discomfort



Tea Tree T A

Traditionally used in aromatherapy to:

- relieve mild fungal infection
- promote immune system function and respiratory health

- relieve symptoms of bites and stings, warts and psoriasis



Frankincense T A O

Antioxidant.

Traditionally used in aromatherapy to:

- relieve or reduce mild URTI
- clear respiratory mucous/bronchial congestion
- relieve nervous tension & calm the mind
- relieve mild anxiety and stress



Oregano T A O

Supports immune system & intestinal health.

Traditionally used in aromatherapy to:

- relieve mild rheumatic pain
- provide a nerve tonic
- relieve fungal skin infections
- decrease upper respiratory tract congestion.



Easy Air™ T A

- Supportive to healthy respiratory function
- Soothing to cough, colds, throat irritation and nasal congestion
- Promotes restful sleep



On Guard® T A O

- Antimicrobial & Antioxidant
- Supports the immune system and respiratory health
- Maintains general wellbeing



DigestZen® T A O

- Relieve indigestion, gas, and cramping
- Supports healthy digestive function
- Calms motion sickness and nausea



Ice Blue T A

- Relief of mild aches, pains, tension and inflammation
- Injury prevention and postactivity recovery
- Essential oils help you take control of your health naturally

Always read the label and follow directions for use.

3 Ways to Get Started with Essential Oils

1 RETAIL

- ✗ Pay full price
- ✗ No extra perks

2 WHOLESAL

- ✓ You can join for free (\$35 value)
- ✓ Wholesale prices for 1 year (25% off)
- ✓ Access to VIP education groups
- ✓ Community support & education.

3 WHOLESAL + POINTS

- ✓ All of the benefits of Wholesale
- ✓ Earn points & get free products
- ✓ Get free shipping: 100PV+
- ✓ Refer a friend: share & earn \$
- ✓ Option to build a business

Your 3 Month Wellness Plan with Rewards

Month 1: Enrolment Order

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Promotion:

Month 2:

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Estimated points:

Promotion:

Month 3:

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Estimated points:

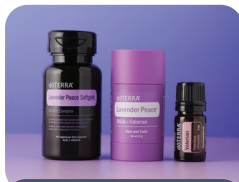
Promotion:



Metabolic Health



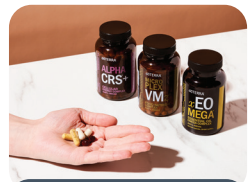
Skin & Spa



Sleep & Stress



Low Tox Living



TGA Supplements

Home Essentials enrolment options

When you start your journey with a **dōTERRA starter pack**, you get additional benefits:

\$35 membership fee waived

Up to 20% savings off wholesale prices

Curated with your needs in mind

Household Care

'BEST VALUE'

Whole Home & Health overhaul

Home Essentials

'MOST POPULAR'

Get your top ten oils straight up

Or build your kit over 3 months:

Get your top ten oils ...



\$750 AUD | 400 PV
SAVE \$522 AUD



\$399 AUD | 210 PV
SAVE \$215 AUD



Month 1

\$192 AUD | 100 PV
SAVE \$79 AUD



Month 2

\$184 AUD
129 PV



Month 3

\$145 AUD
109 PV



dōTERRA Loyalty Rewards Program (LRP)

Every dōTERRA LRP order is rewarded with points!

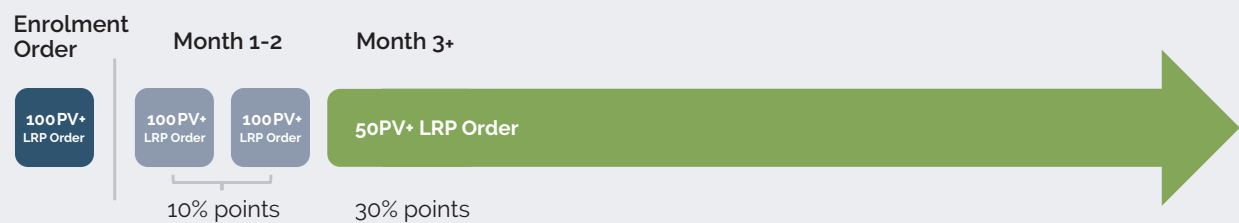
When you join the dōTERRA Loyalty Rewards Program, in the month following your enrolment, you can fast-track to our highest-value rewards tier in just 3 months.

It's our way of helping you reach your health and wellness goals sooner.

How it works:

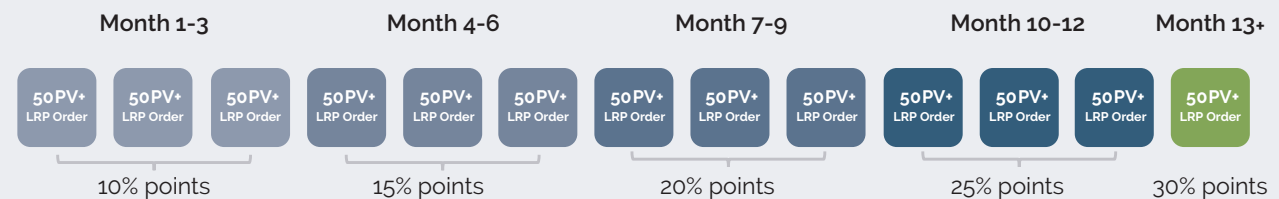
Option 1 – Fast-track rewards earning for new customers

Join Loyalty Rewards in the month immediately following enrolment for 50% more loyalty points over the year ...



Option 2 – Progressively earn over time

Join Loyalty Rewards anytime ...



Value of your points:

Each point equals one dollar.

Eg. 30 points = \$30 to redeem for free products.

50PV+ LRP orders attract rewards points.

FREE SHIPPING on 100PV+ LRP orders.

Everyday Points Comparison

- Receive **\$10** for every **\$2000** spent at Supermarket
- Receive **\$10** for every **\$60** spent with dōTERRA

That's over **30 times** better value rewards!

Did you know?

Every dōTERRA product has a Personal Volume (PV) value and, when added together, makes up the total PV of your order. The higher the PV, the more points you earn – it's that easy!

Hot Tip:

Increase your order to 125pv each month and ship before the 15th to receive our FREE mystery Product of the Month.

Your Order Details

First & Last Name		Shipping Address <input type="checkbox"/> Same As Billing Address	
Co-Applicant Name (if applicable)		City, State, Post Code	
Company Name (if applicable, requires business application addendum)		Contact Number	
Billing Address		Date of Birth (DD/MM/YYYY)	Co-Applicant Date of Birth (if applicable)
City, State, Post Code		Email Address	
Enroller Name	Enroller #ID	Sponsor Name	Sponsor #ID

STARTER PACKS	SKU	WHOLESALE PRICE	WHOLESALE SAVINGS	% DISCOUNTED	PV
<input type="checkbox"/> Home Essentials Starter Pack	60221207	AU \$399	AU \$215	AU 35%	210
<input type="checkbox"/> Household Care Starter Pack	60224554	AU \$750	AU \$522	AU 41%	400
<input type="checkbox"/> Five Faves Starter Pack	60233431	AU \$192	AU \$79	AU 29%	100

Product	Quantity	Item Price	Total Price
Grand Total			

Credit Card No.	Verification Code	Code Expiration Date	Name As It Appears On CC
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I want to be a Wellness Advocate of dōTERRA. I have read and agree to the terms and conditions found on the back of this Wellness Advocate Agreement and the policies found in the dōTERRA Policy Manual. I agree that I do not currently have a legal interest in any dōTERRA account, or if I do have or ever have had such an interest, my application for this account does not violate dōTERRA policies. (This form can also be found at: doterra.com/AU/en_AU)

Signature	Co-Applicant Signature (if applicable)	Date
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1. Wellness Advocate Obligations

The requirements and obligations of a dōTERRA Wellness Advocate ("WA") include the following:

- The WA must be at least 18 years of age.
- The WA will acquire the right to offer for sale dōTERRA products and services in accordance with the terms and conditions of this WA Agreement and the dōTERRA Policy Manual (together, the Contract).
- The WA is entitled to build a dōTERRA sales organisation, in accordance with the terms of the Contract.
- The WA is encouraged to train and motivate other WAs in its downline marketing organisation.
- The WA is responsible for complying with all relevant laws, rules and regulations applicable to running the WA's dōTERRA business.
- The WA shall perform its obligations as an WA with honesty and integrity and in accordance with dōTERRA's Values.
- The WA shall use the template sale agreements and order forms provided by dōTERRA for the sale of dōTERRA products and services. The WA will follow all policies and procedures for the completion and processing of such agreements and orders, as developed and notified by dōTERRA from time to time.

2. Presenting dōTERRA Products and Services

2.1 dōTERRA will provide the WA with copies of:

- The dōTERRA Sales Compensation Plan (contained in the Policy Manual); and
- Official dōTERRA literature and presentations which describe the dōTERRA products.

2.2 In carrying on the WA's dōTERRA business, the WA must ensure that all representations made regarding the dōTERRA products and the dōTERRA Compensation Plan are accurate, complete and not misleading in any way, having regard to the materials above.

3. Independent Contractor Status

The WA acknowledges and agrees that as a dōTERRA WA:

- The WA is engaged as an independent contractor and not as an employee of dōTERRA. Nothing stated in the Contract (or elsewhere) makes me a partner, agent, employee, legal representative of, franchisee or any other representative of dōTERRA. The Contract between me and dōTERRA does not create an employment relationship between me and dōTERRA.
- The WA is not authorised to, and will not incur any debt, expense or obligation or open any bank account of any kind, for, on behalf of, or in the name of, dōTERRA.
- The WA shall have complete control over the manner and means by which it operates its dōTERRA business, subject to compliance with the Contract.
- The WA shall be solely responsible for paying all expenses, including but not limited to travel, food, lodging, secretarial, office, and telephone expenses, incurred in connection with the WA's dōTERRA business.
- dōTERRA shall not be responsible for withholding tax, and shall not withhold or deduct any taxes of any kind, unless such withholding becomes legally required.
- The WA agrees that:
 - It shall determine its own hours of work, work location and supply my own equipment and tools for operating my dōTERRA business; and
 - It will maintain insurance applicable to running my own dōTERRA business, including any workers compensation insurance if required or applicable.

4. dōTERRA Policy Manual

4.1 The Policy Manual is incorporated by reference into the Contract, and it is a requirement of the Contract that the WA complies with the terms of the Policy Manual at all times during the operation of the WA's dōTERRA business.

4.2 The WA acknowledges and agrees that it has received, carefully read and understands the Policy Manual.

4.3 The Policy Manual has been developed by dōTERRA to ensure high standards of quality and service in the provision of dōTERRA products by all WAs, and a failure to comply with the Policy Manual in the course of operating the WA's dōTERRA business may constitute a material breach of the Contract, for the purposes of clause 7.

4.4 dōTERRA expressly reserves the right to amend the Policy Manual from time to time, at dōTERRA's discretion. All amendments will be published on dōTERRA's website, and will take effect 30 days after publication (or such longer period specified by dōTERRA).

5. Term and renewal

5.1 The term of the Contract, and each subsequent renewal term, shall be one year.

5.2 Unless a party notifies the other of its intent to terminate the Contract at least 30 days prior to expiry, it will be renewed on its anniversary date.

6. Enrolment Kit and Annual Membership Oil

6.1 On commencement of the Contract, dōTERRA will sell the WA an Enrolment Kit of Products for the WA as part of their WA Distributorship. The price payable for the Enrolment Kit will be equal to the wholesale price for each of the Products contained in the Enrolment Kit (as determined by dōTERRA), and will not exceed the price of dōTERRA's Oil Sharing Kit as set out at https://www.doterra.com/AU/en_AU/pl/enrolment-kits.

6.2 On the commencement of each further renewed term, dōTERRA will sell to WA an Annual Membership Oil each for \$25, which shall be equal to the wholesale price of the essential oil contained in the Annual Membership Oil (as determined by dōTERRA). The WA may not return the Annual Membership Oil to dōTERRA, except in accordance with the consumer guarantees under the Australian Consumer Law (which cannot be excluded by dōTERRA).

7. Termination

7.1 The WA may terminate the Contract at any time and for any reason by giving written notice to dōTERRA.

7.2 dōTERRA may terminate the Contract at any time and for any reason by giving 30 days' written notice to the WA.

7.3 dōTERRA may terminate the Contract if the WA commits a material breach of a material term of the Contract;

- which is not capable of remedy; or
- which has not been remedied within 10 days (or such longer period requested by me and accepted by dōTERRA, acting reasonably) after receipt of notice from dōTERRA specifying the breach and its intention to terminate the Contract by reason of such breach.

7.4 dōTERRA may terminate the Contract without providing notice if the WA has not purchased dōTERRA products within the past 12 months.

7.5 If the Contract is terminated:

- with effect from the date of termination, the WA:
 - Will cease to be eligible to sell dōTERRA products or services or to receive commissions, bonuses, or other remuneration from the activities of any former downline sales organisation; and
 - Agrees to immediately discontinue use of any and all dōTERRA trademarks, service marks, and copyrighted materials.

dōTERRA will pay all commissions, bonuses or other remuneration that the WA has legitimately and lawfully accrued in respect of sales made prior to the termination of the WA Agreement.

8. Assignment

(a) The WA may not assign any rights or obligations under the Contract without the prior written consent of dōTERRA (which will not be unreasonably withheld).

(b) dōTERRA may assign the Contract at any time.

9. Withholding of amounts

9.1 In addition to any rights dōTERRA may have under clause 7, if the WA:

- fails to comply with the terms of the Contract; or
- fails to pay for products or services when payment is due, dōTERRA may provide written notice to the WA requiring it to remedy the matter or pay the amount within 10 days.

9.2 If the WA fails to comply with the requirements in a notice issued to it under clause 9.1, dōTERRA may, at its discretion, withhold from the WA any bonuses or commission amounts due to the WA until the relevant breach has been remedied, or payment has been made.

10. Limitation of Liability

To the extent permitted by law, including the Competition and Consumer Act 2010 (Cth):

- dōTERRA, its members, associated companies, managers, directors, officers, shareholders, employees, assigns, and agents (collectively referred as Affiliates), shall not be liable for special, indirect, incidental, consequential, punitive, or exemplary damages.
- If dōTERRA is found to be in breach of the Contract, the maximum amount of damages payable shall be limited to the aggregate value of all products the WA has purchased from dōTERRA in the preceding 12 months.

11. Release and indemnity

11.1 The WA releases and agrees to indemnify dōTERRA and its Affiliates from any and all liability, damages, fines, penalties, or other awards or settlements arising directly from the WA's actions in the promotion or operation of its dōTERRA business and any activities related to it.

11.2 Other than in the case of fraud, wilful misconduct or illegal or unlawful acts on the part of the WA, the liability to indemnify dōTERRA under clause 11.1 shall be limited to the aggregate value of all products the WA has purchased from dōTERRA in the preceding 12 months.

12. Product Liability claims

12.1 Subject to the limitations set out in this clause 12, to the extent required by law, dōTERRA shall defend the WA from any claims made by customers alleging injury from use of a product, or injury due to a defective product.

12.2 The WA must immediately notify dōTERRA in writing of any such claim as soon as possible, and in any event no later than 5 business days from the date of receipt of the claimant's letter, or other form of communication alleging injury. WAs must allow dōTERRA to assume the sole and absolute discretion respecting the defence of the claim, and use and choice of counsel as a condition to dōTERRA's obligation to defend them.

12.3 To the extent permitted by law, including the Competition and Consumer Act 2010 (Cth), dōTERRA shall have no obligation to indemnify a WA for a liability under this clause 12 to the extent that the liability arises as a result of an act or omission of the WA where:

- the WA has not complied with the obligations and limitations in the Contract covering the distribution and/or sale of the products; or
- the WA has repackaged, altered or misused the product, made claims or given instructions or recommendations respecting the use, safety, efficacy, benefits or results, which do not comply with any approved literature supplied by dōTERRA in relation to the product that is the subject of the claim; or
- the WA settles or attempts to settle a claim in relation to the liability without dōTERRA's written approval.

13. Entire Agreement

(a) The terms of this Contract constitute the entire agreement between dōTERRA and the WA.

(b) Any promises, representations, offers, or other communications not expressly set forth in this Contract are of no force or effect.

14. Waiver and Severability

14.1 Any waiver by dōTERRA of any breach of the Contract must be in writing and signed by an authorised officer of dōTERRA.

14.2 A waiver by dōTERRA of any breach of the Contract shall not operate, or be construed, as a waiver of any subsequent breach by the WA.

14.3 If any provision of the Contract is held to be invalid or unenforceable, such provision shall apply with applicable wording deleted, or more narrowly applied, to the extent necessary to make it reasonable and necessary, as the case requires. The balance of the Contract shall remain in full force and effect.

15. Survival

Each party's obligations under clauses 3, 5, 10, 11, 13, 14, 17, 19 and 23 of the Contract shall survive for a period of 3 years beyond the termination of the Contract.

16. Force Majeure

The parties to the Contract shall not be responsible for any failure or delay in the performance of any obligations hereunder caused by acts of God, flood, fire, war or terrorism of any form.

17. Resolution of Conflicts

17.1 In the event of any dispute, claim, question, or disagreement arising from or relating to the Contract, the parties shall use their best efforts to settle the dispute, claim, question, or disagreement and agree to consult and negotiate with each other in good faith and, recognising their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties.

17.2 If they do not reach such solution within a period of 60 days, then, upon notice by either party to the other, all disputes, claims, questions, or differences shall be settled by arbitration administered in Melbourne, Victoria and the rules of the Australian Centre for International Commercial Arbitration in accordance with the

provisions of its Commercial Arbitration Rules. Judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction.

17.3 Notwithstanding this arbitration provision, nothing herein shall prevent either party from applying to and obtaining from any court having jurisdiction a writ of attachment, a temporary restraining order, preliminary injunction, permanent injunction, or other relief available to safeguard and protect that party's interest prior to, during, or following the filing of any arbitration or other proceeding or pending the rendition of a decision or award in connection with any arbitration or other proceeding.

18. Governing Law

This Contract is governed by the law in force in Victoria, Australia, and the parties consent to exclusive jurisdiction before any court in that jurisdiction.

19. Use of Name and Image

The WA authorise dōTERRA to use their name, photograph, personal story and/or likeness in advertising or promotional materials and waive all claims to remuneration for such use.

20. Confidential Information

All commercial information provided by dōTERRA to the WA is confidential to dōTERRA and may not be disclosed to any person except:

- to employees, legal advisers, auditors and other consultants of the WA who require the information for the purposes of the Contract;
- with the consent of dōTERRA;
- if the information, at the date the Contract is entered into, is lawfully in the possession of the WA through sources other than dōTERRA;
- if required by law, or if strictly and necessarily required in connection with legal proceedings relating to this Contract; or
- if the information is available to interested members of the public other than as a result of breach of confidence by the WA.

21. Electronic Communication

- dōTERRA and its affiliates shall communicate with the WA through electronic mail at the email address provided in this Contract.
- The WA acknowledges such communications may include offers or solicitations for the sale and purchase of dōTERRA products, sales aids, or other services.

22. Counterparts

This document may consist of a number of copies, each signed by one or more parties to it. If so, the signed copies are treated as making up a single document and the date on which the last counterpart is executed is the date that it is submitted to dōTERRA by email.

23. Data Protection

23.1 The WA gives consent to dōTERRA to process the personal data received as part of this Contract and to transfer this personal data, together with information about my future sales activities, to any of dōTERRA's worldwide subsidiaries and affiliated companies, and de-identified information about sales activities to other WAs who are in the same sales organisation or distribution chain, for the sole purpose of administering the sales and distribution of dōTERRA's products and providing reports to its WAs of sales activity in their sales organisations and in accordance with the dōTERRA Privacy Policy, a copy of which is available at https://www.doterra.com/AU/en_AU/privacy-policy.

23.2 The WA acknowledges and agrees that:

- The transfer of information contemplated in clause 23.1 may be made to countries without a level of legal protection of privacy equivalent to that provided in the WA's local jurisdiction;
- If the WA receives sales reports containing personal data of other WAs, it will not use such data except in the administration and development of its sales organisation, and that upon termination of this Contract, it will immediately delete all such information from my files, except as otherwise required by law.

24. GST

24.1 Interpretation.

For the purposes of this clause, "GST Act" means the A New Tax System (Goods and Services Tax) Act 1999 (Cth) and, unless the contrary intention appears, a term which has a defined meaning in the GST Act has the same meaning when used in this clause.

24.2 Unless the Contract expressly states otherwise, the WA agrees that:

- All consideration that is to be provided to the WA under this Contract is exclusive of GST;
- If GST is payable, or notionally payable, on a supply made to the WA in connection with this Contract, the WA will pay the supplier an additional amount equal to the amount of GST payable on that supply (GST Amount) unless the consideration for the supply is expressly stated to include GST or the supply is subject to a reverse-charge;
- Subject to the prior receipt of a tax invoice, the GST Amount is payable at the same time as the GST-exclusive consideration for the supply, or the first part of the GST-exclusive consideration for the supply (as the case may be), is payable or is to be provided;
- Any payment, indemnity, reimbursement or similar obligation that is required to be made in connection with the Contract which is calculated by reference to an amount paid by the WA must be reduced by the amount of any input tax credits which the WA is entitled;
- If a commercial view is formed that certain amounts should not be grossed-up for GST (e.g. prices referable to enrolment kits), these prices can be specified as being inclusive of GST (if any) in the WA.

25. Stamp duty

The WA agrees to pay, or reimburse dōTERRA for, any stamp duty payable or assessed as being payable in connection with this Contract or any transaction contemplated by this Contract (including any penalties and interest in connection with any of those amounts).

26. Withholding tax

The WA acknowledges that if a law or directive requires dōTERRA to withhold or deduct an amount in respect of taxes from any payment under this Contract:

- dōTERRA is entitled to withhold or deduct the amount for the taxes; and
- That withholding or deduction satisfies dōTERRA's obligations to pay that amount to the WA under this Contract.

Signature

Your Order Details

STARTER PACKS	SKU	WHOLESALE PRICE	WHOLESALE SAVINGS	% DISCOUNTED	PV
<input type="checkbox"/> Home Essentials Starter Pack	60221207	AU \$399	AU \$215	AU 35%	210
<input type="checkbox"/> Household Care Starter Pack	60224554	AU \$750	AU \$522	AU 41%	400
<input type="checkbox"/> Five Faves Starter Pack	60233431	AU \$192	AU \$79	AU 29%	100

Product	Quantity	Item Price	Total Price
Grand Total			

First & Last Name		Shipping Address <input type="checkbox"/> Same As Billing Address	
Co-Applicant Name (if applicable)		City, State, Post Code	
Company Name (if applicable, requires business application addendum)		Contact Number	
Billing Address		Date of Birth (DD/MM/YYYY)	Co-Applicant Date of Birth (if applicable)
City, State, Post Code		Email Address	
Enroller Name	Enroller #ID	Sponsor Name	Sponsor #ID

I want to be a Wholesale Customer of dōTERRA. I have read and agree to the terms and conditions found on the back of this form and online on doterra.com/AU/en_AU. I agree that I do not currently have an interest in any active dōTERRA account.

Signature	Co-Applicant Signature (if applicable)	Date
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Credit card information must be submitted through online enrolment at mydoterra.com/AU/en_AU. Credit card information submitted will be stored through dōTERRA. Upon the approval of the order, credit card information should be removed and shredded from this form. Would you like your credit card to remain on file with dōTERRA for future purchases? YES NO

Credit Card No.	Verification Code	Code Expiration Date	Name As It Appears On CC
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1. Membership: A Wholesale Customer Membership ("Membership") allows you to purchase dōTERRA products for personal use at dōTERRA wholesale prices. dōTERRA reserves the right to refuse Membership to any applicant.

2. Membership Fee and Annual Membership Oil: A Membership fee of \$35.00 is for one 12-month period from the date of enrolment of the Member. Upon the expiration of the 12-month period, dōTERRA will sell to Member an Annual Membership Oil each for \$25, which shall be equal to the wholesale price of the essential oil contained in the Annual Membership Oil (as determined by dōTERRA). The Member may not return the Annual Membership Oil to dōTERRA, except in accordance with the consumer guarantees under the Australian Consumer Law (which cannot be excluded by dōTERRA). All amounts in this clause 2 are inclusive of GST.

3. Return Policy: The Australian Consumer Law contains rights and remedies when a product does not comply with a statutory guarantee. Amongst other rights and obligations under the Australian Consumer Law, where a product does not comply with a statutory consumer guarantee and the problem with the product is not major, dōTERRA may provide a replacement or refund. If the problem with the product is major, the Member may reject the product and request a replacement or refund. Alternatively, the Member can ask for compensation for any reduction in the value of the product below the price paid by the Member.

dōTERRA's Return Policy, which is set out below in (a) to (d), is in addition to any rights and remedies which are available under the Australian Consumer Law and is not intended to limit the application of those rights and remedies. Please note that (b) and (c) below only apply to products which are Currently Marketable, which is defined in (d) below.

(a) Return of Products Within 30 Day: dōTERRA will refund one hundred percent (100%) of the purchase price of Currently Marketable products purchased from or serviced by dōTERRA Australia Pty Ltd ("Company") that are returned within thirty (30) days of purchase, less shipping costs. dōTERRA will provide a Product Credit of one hundred percent (100%) of the purchase price or a refund of ninety percent (90%) of the purchase price on products purchased from the Company not Currently Marketable that are returned by a Member within (30) days of purchase, less shipping costs.

(b) Return of Product Within 31 to 90 Days: From the day which is thirty-one (31) days after and up to the day which is ninety (90) days after the date of purchase, dōTERRA will provide a Product Credit of one hundred percent (100%) or a refund of ninety percent (90%) of the purchase price on Currently Marketable products purchased from the Company that are returned by a Member, less shipping costs.

(c) Returns From 91 days to One Year After Purchase: After the day which is 91 days and up to the day which is twelve (12) months after the date of purchase, dōTERRA will provide a Product Credit or a refund of (90%) of the purchase price on Currently Marketable products purchased from the Company that are returned, less shipping costs.

(d) Currently Marketable: Products shall be deemed Currently Marketable if each of the following elements is satisfied: 1) product is purchased from dōTERRA; 2) they are unopened and unused; 3) packaging and labelling have not been altered or damaged; to sell the products at full price; 4) the product expiration date has not passed; and 5) the product contains current dōTERRA labelling.

(e) Products shall not be considered Currently Marketable if the Company discloses prior to purchase that the products are seasonal, discontinued, limited time offers, or special promotion products not subject to the Return Policy.

4. Loyalty Rewards Program: While a Member has no requirement to purchase products, a Member can ensure that the Member will receive monthly deliveries of dōTERRA products by enrolling in the Loyalty Rewards Program (LRP) after the first month of enrolment. If the Member's LRP Order is at least 50 Personal Volume (PV) points every calendar month, the Member is eligible to receive Product Credits each month.

PV is the point value of products purchased by a Member in one calendar month. Not all products will generate PV points and PV does not include purchases of product with Product Credit.

The PV of a product is clearly delineated on the Product Order Form. Product Credits are non-cash redeemable points that can be used to purchase dōTERRA designated products.

After the Member has been an LRP participant for a minimum of 60 days, the Member can redeem Product Credits to purchase full PV products. LRP Product Credits can be redeemed for 12 months from the date of issue, after which they expire. The Product Credits can be redeemed for a \$3.00 fee by calling Member Services on (02) 8015 5080. Products purchased with LRP credits are not for resale and dōTERRA's Returns Policy does not apply. Redemption orders have no PV and cannot be combined with other product orders. Product Credits have no cash redemption value and are not transferrable. All Product Credits will be cancelled if participation in the LRP program is cancelled. A Member's initial LRP order may only be cancelled by calling the Company. Any subsequent LRP order can be cancelled online by the Member before the scheduled ship date. Further detail about the LRP is provided in the dōTERRA Policy which is available at https://www.doterra.com/AU/en_AU/policy-manual-doterra-australia.

5. Resale of Products: Member agrees that they will not resell dōTERRA products purchased through the Membership.

6. Limitation of Liability: To the fullest extent permitted under law (but subject always to the Australian Consumer Law):

(a) dōTERRA excludes all implied terms and warranties relating to the subject matter of this Agreement. dōTERRA, its members, managers, directors, officers, shareholders, employees, assigns, and agents (collectively referred as "affiliates"), shall not be liable for special, indirect, incidental, consequential, punitive, or exemplary damages;

If dōTERRA is found to be in breach of the terms and conditions. dōTERRA's liability to the Member shall be limited to the aggregate value of amounts paid by the Member for the products purchased from dōTERRA under this Agreement in the either preceding 12 months, or the time since commencement of this Agreement (whichever period is shorter); and

(b) dōTERRA's liability to the Member for loss or damage of any kind arising under this Agreement will be reduced or limited to the extent (if any) that the Member causes or contributes to the loss or damage.

7. Dispute Resolution: In the event of any dispute, claim, question, or disagreement arising from or relating to this Agreement, the parties shall first use their best efforts to settle the dispute. If the parties cannot resolve the dispute, all disputes, claims, questions, or differences shall be finally settled by binding arbitration administered in Melbourne, Victoria, by an arbitrator who is a member of The Resolution Institute, in accordance with the provisions of its Arbitration Rules. The parties consent to exclusive jurisdiction and venue before any court in Melbourne, State of Victoria, for purposes of enforcing an award by an arbitrator. This agreement to arbitrate shall survive any termination or expiration of the Membership.

8. Governing Law/Jurisdiction: Governing law shall be the laws applicable in the State of Victoria. Members agree that, notwithstanding any statute of limitation to the contrary, any claim or action a Member may wish to bring against dōTERRA for any act or omission relating to the terms and conditions or Membership must be brought within one (1) year from the date of the alleged act or omission giving rise to the claim or cause of action. Failure to bring such action within the permitted time shall act as a bar against all claims against dōTERRA for such act or omission.

9. Electronic Communication: I authorise dōTERRA and its affiliates to communicate with me through electronic mail at the email address provided to dōTERRA. I understand that such email may include offers or solicitations for the sale and purchase of dōTERRA products, sales aids, or services.

10. Survival: Sections 6, 7, 8, 9, and 11 of these terms and conditions, shall survive the termination of the Membership.

11. Data: By creating a Membership with dōTERRA, Member consents to the processing of the personal data contained in Member's Membership and the transfer of such personal data, together with information about the Member's purchase activities, to any of dōTERRA's worldwide subsidiaries and affiliated companies, and to others who are in a sales organisation or distribution chain, for the purpose of administering the sales and distribution of dōTERRA's products and providing reports to its Wellness Advocates of sales activity in their sales organisations. Member understands that this personal data may be transferred to recipients in countries other than the country in which the data originally was collected. Those countries may not have the same data protection laws as the country in which Member initially provided the data. If you do not want this personal data processed or transferred as described herein, please do not create a Membership with dōTERRA. dōTERRA's Privacy Policy at https://www.doterra.com/AU/en_AU/privacy-policy contains further information about dōTERRA's privacy practices and procedures including information about how a Member can seek access to or the correction of their personal data, as well as information about how they may make a privacy complaint.

12. Termination:

(a) **Member Termination:** Members may terminate their Membership online at any time. The termination will be effective in the calendar month in which it is received so long as the Member's credit card has not been charged for their LRP order for that month. If the Member terminates their Membership after their credit card has been charged for their LRP order for that month, the termination will be effective for the LRP order cycle in the following month,

(b) **dōTERRA Termination:** Member understands that dōTERRA may terminate their Membership if:

- (i) the credit card which the Member has authorised expires, is cancelled or is declined; or
- (ii) the Member breaches the terms and conditions of their Membership and fails to remedy the breach.

13. Amendment: Member agrees that these terms and conditions may be amended at any time at the sole discretion of dōTERRA, and Member agrees that upon 30 days' notice any such amendment will apply to Member. Notification of amendments will be published in official dōTERRA materials including the Company's official website. The continuation of purchases of dōTERRA products shall constitute Member's acceptance of any and all dōTERRA amendments to the terms and conditions.

14. GST: For the purposes of this agreement, "GST Act" means the A New Tax System (Goods and Services Tax) Act 1999 (Cth) and, unless the contrary intention appears, a term which has a defined meaning in the GST Act has the same meaning when used in this agreement.

Unless otherwise stated, all consideration that is to be provided under this agreement is exclusive of GST. If GST is payable, or notionally payable, on a supply made to the WC in connection with this agreement, the WC will pay the supplier an additional amount equal to the amount of GST payable on that supply (GST Amount) unless the consideration for the supply is expressly stated to include GST or the supply is subject to a reverse-charge.

Subject to the prior receipt of a tax invoice, the GST Amount is payable at the same time as the GST-exclusive consideration for the supply, or the first part of the GST-exclusive consideration for the supply (as the case may be), is payable or is to be provided. Any payment, indemnity, reimbursement or similar obligation that is required to be made in connection with this agreement which is calculated by reference to an amount paid by the WC must be reduced by the amount of any input tax credits to which the WC is entitled.

Signature



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