

Online Sales and Promotion Policy

Online Sales and Promotion Policy - Thailand

dōTERRA encourages and appreciates the efforts of Wellness Advocates in building a strong Thailand market. To continue on this path of growth and development, dōTERRA is pleased to introduce its Online Sales and Promotion Policy for Thailand. This policy applies to all online content, including websites, blogs, social media, social networkingplatforms, private group messaging, and personal messaging platforms ("Online Platforms"). Implementing this policy will help the company, Wellness Advocates, and customers to secure and protect dōTERRA's reputation in the region as a legacy producer of CPTG Essential Oils. This policy assists in maintaining a high-value product and ensuring fairness for all participants.

Effective June 1, 2021, all Wellness Advocates in Thailand who promote doTERRA's products and business opportunity Online, may only do so on Online Platforms which are approved by the company, including but not limited to, mydoterra.com, Facebook, Instagram, Twitter, Pinterst and LINE Application.

Auction or mall sites, such as Shopee, Lazada, Tencent, Yahoo!, eBay or Amazon, are not allowed.

In addition, to retain value, all products promoted through company approved Online Platforms should not be advertised and or sold below the company's wholesale price.

The following guidelines will help guide Wellness Advocates as they share doTERRA's exclusive Essential Oils in Thailand.

- Wellness Advocates are encouraged to share company promotions on company approved Online Platforms; however, such promotions may not be altered or enhanced with an additional free or promotional product, sales aids, merchandise, samples or services ("Add Ons").
- Wellness Advocates should offer enrollments with current doTERRA Enrollment Kits; however, other offers, including Add Ons, should not include an enrollment offer.
- Wellness Advocates may only promote market-approved products through company approved Online Platforms.
- All online sales and promotions must be clear and not misleading and should include a doTERRA Wellness Advocate logo.
- Repackaged product cannot be offered or sold.
- Shipping and taxes must be included in any offer, and may not be discounted and used as an incentive to enroll a new member or to sell the product.

For questions regarding the Online Sales and Promotion policy, to obtain approval for any online platform or any other approval questions, please contact Compliance by writing to compliance@doterra.com

dōTERRA's Southeast Asia Management and International Compliance Team