

有關送貨服務最新安排

受新型冠狀病毒疫情影響，為了保障客戶和派遞員工的安全，有關家居配送服務，由即日起有如下安排，直至另行通知：

1) 暫停上門收派服務

暫停過去14天內曾有確診新型冠狀病毒個案居住過及曾到訪過地點的上門收件及派送服務。受影響的貨件將會由送貨員致電通知，在該大廈的門外入口處進行交收。

2) 暫停派遞簽收服務

為了減低身體接觸，我們的派遞員只能口頭於遠處目擊確認貨件送達；收件人將不會簽收貨件。

如對以上之送貨安排有任何查詢，歡迎與客服聯絡，電話 3197 6699 / Whatsapp 或微訊至 6628 6806。

Latest update on delivery service arrangement

In order to reduce the pandemic impact on customers and employees, we have the following arrangement for pickup & delivery services with immediate effect until further notice :

1) Suspension on Door-To-Door Pickup and Delivery Service

Suspension on Door-To-Door Pickup and Delivery Service to the buildings with confirmed cases of COVID-19 in the past 14 days. Customers are advised to arrange self-pickup at the entrance of the building.

2) Suspension of delivery confirmation by signature

In order to minimize physical interactions, signature on delivery will be suspended. Our delivery team will seek verbal confirmation of delivery only.

If you have any enquiries about the above delivery arrangements, please contact our customer service at 3197 6699 / Whatsapp or WeChat to 6628 6806.