

dōTERRA®

Hong Kong Delivery Service

Delivery Areas & Time:

Hong Kong	Delivery Time
Hong Kong Island · Kowloon · New Territories	3 – 5 Business Days Monday to Friday 09:00-18:00

Outlying Islands Hong Kong	Delivery Time
Cheung Chau	3 – 7 Business Days Monday & Thursday 14:00-18:00
Lamma Island	3 – 7 Business Days Tuesday & Friday 14:00-18:00
Peng Chau	3 – 7 Business Days Wednesday & Saturday 14:00-18:00

Macau	Delivery Time
Any Macau Area	3 – 5 Business Days Monday to Friday 09:00-18:00

Delivery Service Cost:

Order Price (HK\$)	Hong Kong Area Cost (HK\$)	Macau Area Cost (HK\$)
\$0 - \$1,999	\$30	\$150
\$2,000 - \$3,999	\$50	\$100
\$4,000 above	Free	Free

Hong Kong Delivery Service Terms & Conditions:

- The deliveries will be suspended on Sunday and public holiday, and under severe weather conditions, such as when black rainstorm signal is in effect or typhoon signal No.8 is hoisted.
- Order cannot be delivered at a specified date and time.
- If you are not available to sign off your order, our delivery staff shall arrange redelivery by text message within 7 days. An additional delivery fee will be charged if you require a rescheduled deliver after the schedule delivery time.
- If the products are found damaged when received, please contact us within 7 days upon receiving the products.
- If you have any question, please contact us via e-mail: hongkongservice@doterra.com or phone: (852) 3197-6699