# dōterra

## Hong Kong Delivery Service

### **Delivery Area & Time:**

Area	Delivery Time
Hong Kong General Area	<b>2 Business Days</b> Monday to Saturday 09:00 - 18:00
Hong Kong Remote Area* & Macau: *Tung Chun, Ma Wan, Penny Bay, Discovery Bay & Outlying Islands	<b>3-5 Business Days</b> Monday to Saturday 09:00 - 18:00

### **Delivery Service Charge:**

Order Price (HK\$)	Hong Kong (HK\$)	Macau (HK\$)
\$0 - \$1,999	\$30	\$150
\$2,000 - \$3,999	\$50	\$100
\$4,000 above	Free	Free

#### Hong Kong Delivery Service Terms & Conditions:

- > The deliveries will be suspended on Sunday and public holiday, and under severe weather conditions, such as when black rainstorm signal is in effect or typhoon signal No.8 is hoisted.
- > Order cannot be scheduled for delivery at a specified date and time.
- For unsuccessful delivery, order will be returned to our company. You will be required to pay the freight again for re-delivery.
- If the products are found damaged when received, please contact us within 7 days upon receiving the products.
- If you have any question, please contact us via e-mail: hongkongservice@doterra.com or phone: (852) 3197-6699